

Manufacturer Summary Fiscal Year 2009

<u>Manufacturer</u>	
Audi of America	2
Chrysler Group LLC	4
Chrysler LLC	11
Ford	13
General Motors Company	1
General Motors Corporation	26
Hyundai	3
Kia	4
Land Rover	2
Nissan	1
Toyota	7
Voltage Vehicles	1
Winnebago Industries, Inc.	1
Total:	<u>76</u>

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
<u>AUDI OF AMERICA</u>			
2 complaints	2005 Audi Allroad	This car has had brake problems appx. every 5,000 miles. I have had it in for repairs 7 times to date and it still is not right.	Settlement
	2007 Audi A4	5 attempts to correct the EPC and traction control lights coming on. Last incident the check engine light came on also and car would not stay running.	Settlement
<u>CHRYSLER GROUP LLC</u>			
4 complaints	2008 Chrysler Town & Country	Windshield won't defrost, ice & snow builds up blocks visibility, can't see to drive in bad weather. Windshield wipers don't clear.	Consumer
	2008 Dodge Avenger	Water leaks, suspension problems, steering wheel vibrates, brake problems, whole car rattles and thumps everywhere.	Consumer
	2008 Jeep Liberty Sport	Torque converter operation	Manufacturer
	2009 Jeep Wrangler	Water leaks from bottom right and left windshield. Also leaks top right of passenger door.	Accepted final repair
<u>CHRYSLER LLC</u>			
11 complaints	2006 Jeep Liberty	The electrical system is still bad. I just want to get rid of this as soon as possible. ... Going up and down the road watching lights go on and off and having bells sound has driven me crazy.	Admin Dismissal
	2006 Jeep Wrangler Unlimited	Water leak, right side front floor gets wet when raining.	Accepted final repair
	2006 Jeep Wrangler X	Check engine light is on, multiple attempts at repair have yielded no results, engine went into "safe" mode decreasing fuel economy, then during my last trip to service department engine started making unusual noise.	Consumer
	2007 Chrysler Jeep Wrangler	Vehicle has a persistent leak when it rains. The leak deposits water on both the driver and passenger side front floors to the point where the carpet is completely saturated all of the time and actually has to be sponged out. The carpet is now musty/moldy.	Settlement

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	2007 Dodge 3500	Exhaust fumes into the cab. We get sore throats, eyes burn, coughing and my son is back using inhalers.	Admin Dismissal
	2007 Jeep Unlimited	The front end shakes when a small bump or pot hole is struck at around or over 40 mph. It will not stop until you almost stop the car.	Manufacturer
	2008 Dodge Grand Caravan	The automatic sliding doors work intermittently. The doors are supposed to stop closing if they feel an object and they have continued to close when an object or person has been in the path of the closing door.	Consumer
	2008 Jeep Grand Cherokee	Malfunction indicator light comes on resulting in the inability to accelerate beyond 20 MPH.	Accepted final repair
	2008 Jeep Grand Cherokee Laredo	Out 30 days: audio/nav/camera repl'd; door speakers repl'd; exhaust, catalytic converter, fuel pump repl'd; front differential still being worked on at time of this writing.	Consumer
	2008 Jeep Wrangler	...I am requesting relief from this vehicle and its leaks, flat tires, no starts and oil consumption issues which I have been told are not excessive.	Consumer
	2009 Dodge Journey	This vehicle still has a fluid leak at the transaxle/transfer case junction. Fluid leaking near exhaust is a fire hazard.	Consumer
<u>FORD</u>			
13 complaints	2005 Ford F-350	Blown motor	Consumer
	2006 Ford E350 SD	Vibration in steering/on braking; oil leak	Manufacturer
	2006 Ford F-350	Truck has been in for numerous repairs to engine.	Admin Dismissal
	2006 Ford F-350	Engine oil leaks; paint; brake caliper	Settlement
	2006 Ford Freestyle	Faulty driver's side window motor, faulty latch, faulty brakes, car stalls, faulty gas gauge, faulty fuel pump.	Consumer
	2007 Ford F-150	Emergency brake, unknown shake, brakes, heater, 4WD, gas sending unit, window, electrical, molding.	Admin Dismissal
	2007 Ford Freestyle	Water is leaking into vehicle and headliner through	Manufacturer

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		sunroof and roof rails.	
	2007 Ford Mustang	Left front driver's side speaker emits a distorted, garbled sound and is nonfunctional.	Consumer
	2008 Ford F-150	No mid-range heat control - all hot or all cold. Blower motor makes noises/hard to defrost windshield.	Admin Dismissal
	2008 Ford F-150	Unknown - no claim defect identified.	Admin Dismissal
	2008 Ford F-350 Pickup	Out of service 30 days	Consumer
	2008 Ford Ranger	Vibration of steering wheel, shifting lever and engine revving of rpms when clutch is pushed in.	Manufacturer
	2008 Mercury Milan	Shift problem	Admin Dismissal
<u>GENERAL MOTORS COMPANY</u>			
1 complaint	2008 Chevrolet Tahoe	The vehicle continuously shakes at speeds above 50 mph.	Manufacturer
<u>GENERAL MOTORS CORP.</u>			
26 complaints	GMC Acadia	Electrical & water leak problems.	Settlement
	2005 Chevrolet Corvette	HVAC System - air conditioner	Manufacturer
	2005 Chevrolet Corvette	Vehicle has been out of service for more than 30 days within the new car express warranty that was provided with this vehicle.	Admin Dismissal
	2005 Chevrolet Silverado	Belts still squeak; actuator still not working and steering still clunks.	Settlement
	2005 Saturn Vue AWD	Faulty transmission. It was worked on and replaced several times.	Turned leased vehicle in early
	2006 Buick Rendezvous	Severe electrical problem, all wheel drive disengages when it feels like charging systems quits, lights on dash flash on and off like Christmas tree, vehicle hard to start at times. Lights on dash, mirror and cabin dim way down hard to read.	Manufacturer
	2006 Chevrolet Cobalt	When trying to start the car, starter won't engage, engine will not start. Instrument panel gauges die while driving when you push brake, as well as radio.	Admin Dismissal

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		Car stalls when you push in clutch.	
	2006 Chevrolet Cobalt	Water leak	Admin Dismissal
	2006 Chevrolet Equinox	Faulty ignition. Cannot get key out, sometimes the key comes out while running! (intermittent problem) Most of the time the vehicle doesn't start on 1st try.	Settlement
	2006 Chevrolet Impala LT	Severe corrosion problem/doors - trunk lid / brakes other areas of rust.	Accepted final repair
	2006 Chevrolet Silverado	Vehicle has a cracked frame.	Accepted final repair
	2006 GMC 2500 Sierra	The vehicle has been out of service for 34 days for continuous transmission problems.	Settlement
	2006 GMC C-5500	This vehicle has had a vibration going thru the vehicle since the vehicle was purchased new. The vibration has been thru the steering (front end) and thru the floor and seat (driveline problem).	Admin Dismissal
	2006 GMC Sierra	Noise in front-end 4X4 not working right.	Manufacturer
	2006 Saturn Relay	Thirty days out of service for wipers, rear hatch strap, ABS light, left wheel bearing, brakes, blinkers, driver seat switch, left rear trim, horn & steering wheel volume control, rear suspension.	Consumer
	2007 Chevrolet Astro Van	Passenger side airbag is now broken.	Admin Dismissal
	2007 Chevrolet Aveo	Steering wheel shakes bad (main problem). Leaking evaporator core, soaked floor that wasn't cleaned properly. They replaced the right strut bearing - problem not fixed.	Admin Dismissal
	2007 Chevrolet Aveo	Out of service 30 days for problems with thermostat and clutch.	Settlement
	2007 Chevrolet Malibu LS	There is a steering problem with car. You constantly have to fight with the wheel to have your car drive straight.	Settlement
	2007 GMC Sierra 2500 HD	Air bag light has been on since one day after I purchased vehicle. The dealer has tried to fix it, but has not been able to keep the warning light off more than a week before it comes back on.	Settlement
	2007 Pontiac G6GT	Out of service 30 days.	Settlement
	2007 Saturn Vue	Body module failure and replacement. ECM/PCM	Settlement

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		failure and replacement X2. Wheel bearing failure. New transmission installed. Out of service 30+ days.	
	2008 Chevrolet Cobalt	Defective lock cylinder. Vehicle has now been out of service 3 weeks for defective transmission.	Settlement
	2008 Chevrolet Colorado	The defect on this truck is electrical. It has been in for service numerous times for extended periods of time.	Settlement
	2008 Chevrolet Tahoe	Very strong musty /moldy odor causes nasal and throat irritation while in vehicle.	Settlement
	2008 Saturn Outlook	Excessive moisture inside the car causing rust to the seats, fog and or frost on the inside of the windshield, a leak in the roof.	Settlement
<u>HYUNDAI</u>			
3 complaints	2007 Hyundai Elantra	The gas gauge gets stuck a little below half a tank. When I fill the tank the gauge still reads a little below half a tank. I have to drive it for a couple of days and hit a few bumps in the road and the gauge will slowly go up while I am driving the car.	Consumer
	2007 Hyundai Sonata	Windshield wipers keep malfunctioning and my wife has been stranded 2 times on the side of the road in the rain/snow.	Admin Dismissal
	2007 Hyundai Veracruz	Car now starts because DVD player (which was identified as the issue on the electrical draw, inhibiting the car to start) is not working.	Manufacturer
<u>KIA</u>			
4 complaints	2005 Kia Sorento	Brakes	Admin Dismissal
	2006 Kia Sedona	Noises in passenger front tire area.	Settlement
	2006 Kia Sedona	Brake and suspension problems.	Admin Dismissal
	2007 Kia Optima	Passenger front airbag light comes on with adult in the front seat indicating "passenger airbag off."	Settlement
<u>LAND ROVER</u>			
2 complaints	2006 Land Rover LR3	The car has an ongoing problem with its suspension which impacts driving performance and	Consumer

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		braking. This includes interior suspension adjustments performing incorrectly or failing to respond to human inputs, too low suspensions (despite adjustments) ...	
	2007 Land Rover Range Rover	Dead battery seven times.	Consumer
<u>NISSAN</u>			
1 complaint	2008 Nissan Pathfinder SE	The transmission and/or the transfer case for the 4-wheel drive continues to leak after 3 attempts to repair it.	Accepted dealer repair
<u>TOYOTA</u>			
7 complaints	2005 Toyota Sienna	Driver's side sliding door does not open to date. Both sliding doors have operated only intermittently since prior to 4,863 miles.	Admin Dismissal
	2005 Toyota Sienna	Vehicle intermittent no start.	Admin Dismissal
	2006 Toyota Prius	1) Continued unresolved problem with traction control (apparently now fixed w/2010 model); 2) continued unresolved problem w/radio.	Admin Dismissal
	2007 Lexus ES350	Transmission slips, car lurches forward while driving - seems to skip gears.	Settlement
	2007 Toyota 4 Runner	Vehicle makes clunk/click noise and feels like it drops down when stopping, taking off & sometimes on highway.	Manufacturer
	2008 Toyota Tacoma	Vehicle leads (pulls) left.	Accepted final repair
	2008 Toyota Tundra	Deformed tensioner pulley X 4 - still broke. CD player X3 - still broke; Lighter - X3 still broke.	Admin Dismissal
<u>VOLTAGE VEHICLES</u>			
1 complaint	2007 ZAP! Xebra	Parts burned up on 8/9/08. Truck was used only 15 days. Dealer does not have parts.	Settlement
<u>WINNEBAGO INDUSTRIES, INC.</u>			
1 complaint	2006 Voyage 33V	Electrical system has not ever operated properly. The batteries boil over when charging and drain	Settlement

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		until dead when the unit sits for any length of time. Thus, the engine does not subsequently start and the unit cannot be driven any distance with confidence.	