

**NEW MOTOR VEHICLE ARBITRATION BOARD**

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**Demand for Arbitration Case Activity\***  
**Fiscal Year 2014**

<b>Decisions for Consumer</b>	<b>10</b>
<ul style="list-style-type: none"><li>➤ The <b>\$287,478</b> in consumer awards ranged from \$10,400 for a 2012 Ford Fiesta to \$48,377 for a 2012 Ford F-150 Raptor.</li><li>➤ The refund total includes lessor awards of \$37,719 and \$30,056.</li></ul>	
<b>Decisions for Manufacturer</b>	<b>7</b>
<b>Continuance at Hearing</b>	<b>1**</b>
<b>Motions for Reconsideration</b>	<b>2</b>
<b>Superior Court Appeals</b>	<b>2</b>
<b>Settlements</b>	<b>20</b>
<b>Withdrawals (acceptance of manufacturer's final repair)</b>	<b>3</b>
<b>Administrative Dismissals (due to not meeting a jurisdictional provision)</b>	<b>11</b>
<b>Total Number of Case Activity</b>	<b><u>56</u></b>

\* Included are:

- Six Demands filed in Fiscal Year '13 reaching resolution in FY '14;
- Eight Demands filed in Fiscal Year '14 attaining disposition in FY '15; and

\*\* The case continued at hearing is included within settlements.