

NEW MOTOR VEHICLE ARBITRATION BOARD

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Demand for Arbitration Case Activity*
Fiscal Year 2015

Decisions for Consumer	15
<ul style="list-style-type: none">➤ The \$446,403 in consumer awards ranged from \$16,164 for a 2012 Ford Focus to \$53,704 for a 2014 GMC Acadia.➤ The refund sum includes 4 lessor assignee awards totaling \$123,554.	
Decisions for Manufacturer	13
Settlements	17
Withdrawals (acceptance of manufacturer's final repair or other)	3
Demand reopened after acceptance of final repair (included in consumer award)	1
Administrative Dismissals (usually due to not meeting a jurisdictional requirement)	9
Motion for Reconsideration	1
Superior Court Appeals	1
Total Number of Case Activity	<u>60</u>

* Included are:

- Nine Demands filed in Fiscal Year '14 reaching resolution in FY '15; and
- Eleven Demands filed in Fiscal Year '15 attaining disposition in FY '16.