

## Manufacturer Summary Fiscal Year 2006

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<b>Manufacturer</b>	
American Honda	1
Audi of American, Inc.	3
BMW of North America, Inc.	2
DaimlerChrysler	22
Damon Corporation	1
Ford	30
General Motors Corporation	31
Hyundai	4
Isuzu Motors America, Inc.	1
Jayco, Inc.	1
Kia	5
Mazda N. A.	3
Nissan	4
Saab	3
Subaru	4
Toyota	8
Volkswagen	5
Volvo	2
<b>TOTAL:</b>	<b>130</b>

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
<b><u>AMERICAN HONDA</u></b>			
1 complaint	2004 Honda Civic	Electrical system malfunction	Manufacturer
<b><u>AUDI OF AMERICA, INC.</u></b>			
3 complaints	2002 Audi A4 1.8T Quattro	Out of service 30 days – air bag system failure, multiple failed ignition coils, multiple broken air induction hoses, defective center and both rear mufflers, electrical problems, failed turn signal switch, multiple burned bulbs, etc.	Consumer
	2003 Audi A-4	Right dipped headlight error message (dash)	Settlement
	2004 Audi A-6	Wheel shake, shimmy on road whole car shakes	Settlement
<b><u>BMW OF NORTH AMERICA, INC.</u></b>			
2 complaints	2001 BMV Z8	Clutch assembly replaced twice, etc.	Settlement
	2005 BMW 325xi	The window rattles when closed after the wind noise on door was repaired.	Consumer
<b><u>DAIMLERCHRYSLER</u></b>			
22 complaints	2001 Dodge Dakota	Sway bar bushings problem.	Administrative Dismissal
	2003 Chrysler Sebring LXI	Consistent shimmy	Consumer
	2003 Dodge Durango	Clutch fan continues to come loose after being replaced	Manufacturer
	2003 Dodge Neon SRT-4	Check engine light is on	Settlement
	2003 Dodge Ram	Front axle shaft universal joints	Manufacturer
	2003 Jeep Wrangler	Loss of power, vibration, & engine knocking between speeds of 40-50 MPH	Administrative Dismissal
	2004 Chrysler PT Cruiser	It noticeably vibrates between the speeds of 50 and 65 mph. Had NOT been fixd [sic] (more than 8 to 10 visits)	Administrative Dismissal
	2004 Dodge Durango	Rack and pinion steering problems	Consumer
	2004 Dodge Ram 1500	This vehicle will stall while driving at any speed. We feel this is a huge safety hazard.	Consumer
	2004 Jeep Liberty	Rear passenger brake keeps sticking – has been in	Consumer

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
		the garage 4 times.	
	2005 Dodge 2500 Quad pickup	Shifting issues and check engine light always on!	Settlement
	2005 Dodge Dakota	Has had rear brake problems. Shakes when brakes are applied. Has a car transmission in the biggest mid-size truck on the market!	Administrative Dismissal
	2005 Dodge Dakota	Rear vibration stemming from issue w/rear axle	Settlement
	2005 Dodge Dakota	Truck vibrates & shudders when brakes are applied on a hill.	Settlement
	2005 Dodge Dakota	Vibration under braking at high speeds and down hills.	Consumer
	2005 Dodge Magnum	Major electrical problem	Consumer
	2005 Dodge Neon SXT	The Neon keeps starting hard. It will start and stall and you have to keep trying to start it. The starting of vehicle is a long crank and it doesn't matter if vehicle is cold or warm. This makes it difficult to travel and can leave us stranded ...	Settlement
	2005 Dodge Ram 1500	Transmission does not operate smoothly and/or without complication between 35-40 mph.	Manufacturer
	2005 Jeep Grand Cherokee	Vehicle has transmission problems and seems to not know how to shift through gears, or how to downshift. Vehicle has lack of power when accelerating.	Manufacturer
	2005 Jeep Grand Cherokee	Vibration at road speed	Manufacturer
	2005 Jeep Grand Cherokee	Worsening engine noise and vibration.	Administrative Dismissal
	2006 Jeep Grand Cherokee	Vibration and squeal in front end	Consumer
<b><u>DAMON CORPORATION</u></b>			
1 complaint	2003 Damon Day Break	Vibration and squeal in front end	Consumer
<b><u>FORD</u></b>			
30 complaints	2002 Ford Thunderbird	Power steering noisy and steers hard when cold!	Manufacturer
	2003 Ford Expedition	There is an electrical problem with the vehicle that periodically prohibits the use of the car. There is no	Consumer

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
		electrical power. The battery has to be charged before we can use it.	
	2003 Ford Explorer	Transmission and gear issues which prevent the vehicle from being operated safely	Consumer
	2003 Ford F-150	Transmission rear end leaking transfer case – bad ball joints – worn rear brake cables	Consumer
	2003 Ford F-150 pickup	No emergency brake. All rotors pads and cables have been replaced new. Still no emergency brake.	Administrative Dismissal
	2003 Ford F-350	Electrical problems	Administrative Dismissal
	2004 Ford Explorer	Clunking noise since 499 miles and ...the car still has a clunk at 20,000 miles.	Consumer
	2004 Ford Explorer	Harsh engagement into reverse; hum in rear end upon acceleration	Manufacturer
	2004 Ford Explorer	Out of service 30 days	Settlement
	2004 Ford Explorer	Vibration while vehicle is in motion	Consumer
	2004 Ford F-150	A/C inop. Defective Fuel Door, Brake Vibration, Road Vibration, ABS Light/Wheel Speed Sensor Replacement, Rear Axle Vent Hose Separation, FE Transfer case Rebuilt, Rear Glass Leak, Accel. Power loss, Steering binds, Drivetrain clunk ...	Settlement
	2004 Ford F-150	Check-engine light stays illuminated and the vehicle on multiple occasions loses power.	Consumer
	2004 Ford F-150	The truck has an ongoing vibration that the dealer has been unable to fix.	Manufacturer
	2004 Ford F150 pickup	There are vibrations in the steering wheel and body at speeds from 50 to 65 mph and from 65 down to 50. This happens when OD is off, the torque converter is lock on, when you are throttling up a hill, passing another vehicle or coming up to speed limit.	Manufacturer
	2004 Ford F-250	no condition listed	Administrative Dismissal
	2004 Ford F-250	The vehicle surges, and jumps forward at a stop. Stalls while driving.	Consumer
	2004 Ford F-350	out of service 30 days	Administrative Dismissal

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	2004 Ford F-350	Vibration in the driveline, leak in transmission, various leaking oil seals throughout engine; in addition to being out of service for 30 days plus problems with torque converter.	Manufacturer
	2004 Mercury mountaineer AWD	Vehicle has a driveline vibration/rumble at highway speed (65-72 mph).	Consumer
	2005 Ford 500	Persistent thumping noise in the rear of the vehicle	Administrative Dismissal
	2005 Ford 500 SEL FWD	Squeak in rear end area, annoying	Consumer
	2005 Ford Eddie Bauer Expedition	Dead battery – Car would not run. Same symptoms each of following dates ...”	Consumer
	2005 Ford F-150	Vehicle vibration	Consumer
	2005 Ford F-250	Truck will not start when engine is warm.	Consumer
	2005 Ford F-250 Super Duty	Transmission, steering, lack of power	Consumer
	2005 Ford F-350	Out of service 30 days for transmission leaking oil, engine losing power, exhaust fumes in cab when defroster is activated.	Administrative Dismissal
	2005 Ford Freestar	Out of service 30 days	Consumer
	2005 Ford Freestyle	Transmission dysfunctional; shift problem	Consumer
	2006 Ford F-350	1. Metal on metal banging in the rear & under cab. 2. Shaking/vibration in steering wheel and/or front end. 3. Left side doors (front & back) – doors not fitted right – door latch problems & water/road salt leaking in. 4. Starting transmission noise	Consumer
<b>GENERAL MOTORS CORPORATION</b>			
31 complaints	2003 Chevrolet Impala	Pulsating brakes	Administrative Dismissal
	2003 Chevrolet Impala	Steering shaft assembly. After 5 times trying to fix problem, it comes back in two days.	Administrative Dismissal
	2003 Chevrolet Venture	AWD/ABS malfunction	Consumer
	2003 Chevrolet Venture	Repeated hub assembly repairs.	Settlement
	2003 Pontiac Grand Am	Engine has overheated causing it to stall while driving. Had to replace wheel bearings (twice). Rust lower rocker panels.	Administrative Dismissal

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
	2003 Saturn Vue	1) VTI Transmission does not engage properly – not all wheel drive 2) Grinding noises vibrations 3) Thudding when put into gear and thumping when braking thereafter after car is sitting 4) Gas gauge problems 5) Continual issues with bearings and brakes	Manufacturer
	2004 Chevrolet 1500	Spring balance, truck vibrates between 40-50 mph. No fix per GM and Champlain Chevrolet.	Manufacturer
	2004 Chevrolet 2500 HD Pickup	This truck had a vibration in rear end since new. Dealer recommended I drive for period. I did, they have attempted 4 times (no fix). Also as my invoice will show they have installed 4 steering shafts or at least worked 4 times and replaced 3.	Administrative Dismissal
	2004 Chevrolet Cavalier	Engine doesn't start. Wiper problem.	Administrative Dismissal
	2004 Chevrolet Impala	Car has excessive shaking and pulsates @ 45 mph or when applying brakes.	Administrative Dismissal
	2004 Chevrolet Malibu	Front end rattle noise slip	Administrative Dismissal
	2004 Chevrolet Silverado	Insufficient braking when loaded or trailering	Manufacturer
	2004 GMC Canyon	Out of service 30 days	Settlement
	2004 GMC Sierra	Clunking noise, gauges make noise, horn needs repair	Administrative Dismissal
	2004 GMC Sierra	Still has clunking noise in rear-end which is worse now than before 2 <sup>nd</sup> repair.	Administrative Dismissal
	2004 GMC Sierra Extended Cab	Cruise control fluctuates on long trips and on downhill sections of the interstate; speeds vary, truck bucks. GM aware of trouble but does not know how to correct.	Settlement
	2004 Oldsmobile Alero	Rotors – brake pads – several times – right front wheel bearing – 3 times – washer fluid leak	Manufacturer
	2004 Pontiac Grand Am	Hub & bearing assembly failed. Car has had problems with brakes + front end since 4/5/06 to present.	Administrative Dismissal
	2004 Pontiac Grand Am	Hub & bearing assembly still remains present. Lights come on intermittently. Braking system and front end is not working properly. This is an unsafe vehicle. Traction control system works only	Manufacturer

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
		intermittently.	
	2004 Pontiac Grand Am	The car's front end has excessive noise, front end squeals, front end vibrates.	Manufacturer
	2004 Pontiac GTO	The car won't start.	Consumer
	2004 Pontiac Sunfire	OUT OF SERVICE 30 DAYS	Administrative Dismissal
	2005 Chevrolet Cavalier	Occasionally, vehicle will stall within moments of starting. Sometimes it will run for a few seconds only to stall again. If the vehicle does not restart on the next try, you must attempt to turn it over and then wait before trying again.	Consumer
	2005 Chevrolet Cobalt	Front passenger floor soaked with water due to A/C leaking	Administrative Dismissal
	2005 Chevrolet Silverado 2500	1. Vibration; 2. Driver's side door problem; 3. Driver's seat needs replacing; 4. Cruise control doesn't work properly	Manufacturer
	2005 Chevrolet Trailblazer	Car is unsafe to drive at night. Headlights go off and on, especially when raining, snowing, moisture in the air.	Consumer
	2005 Chevy Uplander	The brakes pulsate. There's a constant growling/grinding from the front end. The brakes vibrate when applied.	Settlement
	2005 GMC Canyon	Lack of engine power, rough sounding/feel of engine. Safety issue of engine cutting out.	Settlement
	2005 Saturn Ion	Sunroof & brake noise	Settlement
	2006 Pontiac Vibe	Brakes – grinding noise – loud at times; brake smell off/on; feel like they lock up sometimes, spring-like noise on turns. I don't feel safe.	Administrative Dismissal
<b>HYUNDAI</b>			
4 complaints	2000 Hyundai Sonata	Car runs rough. Check-engine light activates. Brake vibrate. Left front wheel noise.	Administrative Dismissal
	2001 Hyundai Accent	Check engine light on	Consumer
	2001 Hyundai XG-300	All dealing with timing belt problem & engine light.	Administrative Dismissal
	2004 Hyundai Accent	The car has had major transmission problems. The problems have included: not going after a complete	Settlement

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
		stop unless the gas is floored; shifting hard in second and third gears, and not shifting into fourth gear at all.	
<b><u>ISUZU MOTORS AMERICA, INC.</u></b>			
1 complaint	2004 Isuzu Axiom	Defective coolant temperature sensor resulting in display of check engine light. The sensor has been replaced/repared three times without resolve. Was told vehicle inoperable until sensor replaced.	Manufacturer
<b><u>JAYCO, INC.</u></b>			
1 complaint	2006 Jayco Seneca 34SS	1. Intermittent creaking sound around rear entry door; 2. Front suspension noise; 3. Headlights need adjustment; 4. Air leak when brakes used; 5. Exhaust brake sticks on; 6. Engine loses power and CE activates; 7. Veh. doesn't set level; 8. Hum noise FE	Manufacturer
<b><u>KIA</u></b>			
5 complaints	2001 Kia Spectra	The vehicle has ongoing transmission problems. It has had three different transmissions put in since I have had it and it has also been in for transmission service multiple times.	Administrative Dismissal
	2003 Kia Rio	Suspension problems – front-end hubs, tie rods, gear box, ball joints.	Administrative Dismissal
	2004 Kia Sorento	There are no taillights working. Some sort of electrical problem.	Settlement
	2005 Kia Sorento	Fluctuation of headlights/interior lights every 15-20 seconds. Alternator and belt replacements several times in one year.	Manufacturer
	2005 Kia Spectra	Transmission	Settlement
<b><u>MAZDA N. A.</u></b>			
3 complaints	2004 Mazda 3230	Sluggish. Check engine activates. Window problem. Sensor problems.	Administrative Dismissal
	2004 Mazda 3I	Sluggish. Check engine light does not work when problems occur. Sensor problems, stalls when	Consumer

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
		moving.	
	2005 Mazda 35DR	Out of service 30 days	Settlement
<b><u>NISSAN</u></b>			
4 complaints	2004 Nissan Armada	Brake judder from front brakes	Manufacturer
	2004 Nissan Quest	Out of service 30 days	Consumer
	2005 Nissan Titan	4WD does not work properly when tires slip something grinds in drive train	Consumer
	2005 Nissan Titan	Water leaks into cab	Consumer
<b><u>SAAB</u></b>			
3 complaints	2003 Saab 9-3	Can not drive the car over 50 miles without Gear Box Malfunction light coming on. Transmission still appears to miss gears and clunks when going into gear.	Manufacturer
	2003 Saab 9-3 Arc	Out of service 30 days	Settlement
	2003 Saab 93 Vector	Out of service 30 days +	Settlement
<b><u>SUBARU</u></b>			
4 complaints	2002 Subaru Impreza W	Catalytic converter replaced 6/25/05; Engine-short black replaced 4/19/03 and 12/17/04. Abnormal tire wear. Tires replaced 9/20/03 and 02/24/05.	Administrative Dismissal
	2003 Subaru Legacy	Leaking sunroof	Administrative Dismissal
	2005 Subaru Legacy	Cruise control & check engine light	Consumer
	2005 Subaru Legacy GT	The braking system. Audible rotational noise upon depressing the brake pedal, pulsations, grinding/rubbing noise.	Manufacturer
<b><u>TOYOTA</u></b>			
8 complaints	2001 Toyota 4 Runner	Defective body materials; above windshield, left rear door, internal door surfaces, bumper.	Administrative Dismissal
	2004 Toyota Sienna	Both sliding doors creak/rattle.	Manufacturer
	2004 Toyota Sienna CE	Manual sliding doors creak to point of distraction to driver and passengers	Accepted final repair

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
	2004 Toyota Tundra	No-start	Consumer
	2005 Toyota Camry	Out of service 30 days	Consumer
	2005 Toyota Corolla	Claim not identified on Demand.	Administrative Dismissal
	2005 Toyota Corolla	The car does not start well or consistently	Consumer
	2006 Toyota Tundra	Drivetrain system problem	Manufacturer
<b><u>VOLKSWAGEN</u></b>			
5 complaints	2002 Volkswagen Jetta	Shifting up or down from 1 <sup>st</sup> to 2 <sup>nd</sup> gear (this is an automatic) is VERY HARSH, still after replacing the transmission in August 2005, this occurs almost daily	Administrative Dismissal
	2003 Volkswagen Jetta	At unexpected times, the car will not shift out of park, not allowing the car to move at all, leaving me stranded.	Consumer
	2004 Volkswagen Jetta	Fuel filler cap light comes on with fault of sporadic small evap. leak. Engine light comes on & off sporadically – fault random misfire & misfire cylinder detected	Settlement
	2004 Volkswagen Passat	Transmission	Consumer
	2004 Volkswagen Touareg	Air conditioning not working, blowing warm air.	Settlement
<b><u>VOLVO</u></b>			
2 complaints	2004 Volvo S40	1. head gasket 2. trim around headline (2 times) 3. brakes recalled 4. molding around right rear passenger door (3 times) 5. grease stains around headliner 6. Leak in the intake system.	Settlement
	2004 Volvo S60	Tires rub when turning. Grinding sound in wheel area when backing out of driveway.	Accepted final repair