

## Manufacturer Summary Fiscal Year 2007

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<b>Manufacturer</b>	
American Honda	1
American Suzuki	1
Audi of American, Inc.	1
DaimlerChrysler	12
Ford	25
General Motors Corporation	34
Hyundai	1
Jaguar Cars	1
Kia	2
Land Rover	1
Mazda N. A.	1
Nissan	2
Saab	4
Subaru	2
Toyota	4
Volkswagen	5
<b>TOTAL:</b>	<b>97</b>

<b>MANUFACTURER</b>	<b>YEAR/MAKE/MODEL</b>	<b>COMPLAINT(S)</b>	<b>DISPOSITION</b>
<b><u>AMERICAN HONDA</u></b>			
1 complaint	2007 Honda Civic	No condition claimed.	Consumer didn't understand meaning of form.
<b><u>AMERICAN SUZUKI</u></b>			
1 complaint	2006 Suzuki Grand Vitara	Vehicle has a surging problem. This occurs when it is started or when you first start to take off.	Consumer
<b><u>AUDI OF AMERICA, INC.</u></b>			
1 complaint	2003 Audi A4	Periodically car stalling when trying to start it. Dealer refers to it as misfiring. Squealing brakes.	Consumer
<b><u>DAIMLERCHRYSLER</u></b>			
12 complaints	2004 DaimlerChrysler Sebring	Transfer gear whine – (See Chrysler Technical Service Bulletin dated Jan. 19, 2005.)	Consumer
	2004 Dodge Caravan	Vehicle was not able to be moved as back tires froze up and it would die out on hills.	Administrative Dismissal
	2004 Dodge Dakota	The clutch pedal is “sticky” and makes for tough take offs and not smooth shifting.	Manufacturer
	2005 Dodge Dakota	Dealership has attempted to repair brake pulsation 5 or 6 times and the problem still exists.	Administrative Dismissal
	2005 Dodge Dakota	There is a drain on electrical system that renders battery totally drained. This can take place in 1.5 hrs. at times.	Settlement
	2005 Dodge Durango	The vehicle will just go dead; not start.	Settlement
	2005 Jeep Grand Cherokee	Transmission hesitation, delayed shifting, airbag system failure, rear glass latch, foglamps, power steering assembly/pump, radiator cap, brakes, rotors, direction switch, transmission leak.	Consumer
	2005 Jeep Liberty	Engine light is on. Jeep won't shift right and has no power on hills – engine light flashes.	Consumer
	2006 Dodge Durango SX	Engine loses power and occasionally stalls.	Manufacturer
	2006 Jeep Commander	Humming/whistling noise at highway speed. Car was resealed to limit noise. Repair was	Manufacturer

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		unsatisfactory. Lost brake lights as a result of disassembly. Now has clunking noise at start.	
	2006 Jeep Grand Cherokee	The vehicle has been out of service for more than thirty days due to electrical problems with stability control, ABS, steering, instrument panel and gauge cluster.	Consumer
	2007 Dodge Nitro	Vehicle shakes & vibrates which can be heard and felt while at approx. 1500 rpms at slight inclines mostly. Sometimes does this on flats.	Manufacturer
<b>FORD</b>			
25 complaints	2002 Ford Explorer	Standard transmission problem.	Administrative Dismissal
	2003 Ford Windstar	Vehicle stalls out while driving down the road. This has happened on a number of occasions, some while rounding sharp turns, corners. This creates a serious safety issue as it becomes very difficult to turn the wheel and/or apply brakes.	Settlement
	2003 Ford Windstar	Continued oil leak.	Settlement
	2004 Ford Explorer	The vehicle hesitates and makes a clunk when putting in reverse. The solenoid has been replaced 3 times and it is doing it again.	Consumer
	2004 Ford Explorer	Howling, whining, vibration noises coming from rear of vehicle.	Consumer
	2004 Ford Explorer	The vehicle was out of service for warranty repairs no less than 61 days during the warranty.	Settlement
	2004 Ford Explorer XLT	Transmission leaks, repaired 3 times and currently leaking again.	Settlement
	2004 Ford F-350	Out of service thirty days.	Consumer
	2004 Ford F-350	Repairs of fuel injectors, starter motor, switch assembly, fuel pump.	Consumer
	2005 Ford Econoline	Front end vibration – rapid tire wear.	Administrative Dismissal
	2005 Ford Excursion	Truck has oscillation inside truck when at speeds of 40-70 mph under drivetrain load. (sounds of loud, low tones)	Consumer
	2005 Ford F-150	Check-engine light on; runs rough.	Administrative Dismissal

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	2005 Ford F-250	Bucks at 2200 RPMs	Settlement
	2005 Ford F350	Diesel fuel and anti-freeze burning together and fumigating the cabin of the truck.	Administrative Dismissal
	2005 Ford F-350	Original overheating issue never fixed causing an extreme engine failure – broken pistons, hole in block, etc.	Administrative Dismissal
	2005 Ford F-350	Running rough, radio stays on at times runs battery flat, poor fuel mileage. No power. E-brake does not hold; at times it takes a while to start when warm.	Manufacturer
	2005 Ford Focus	A transmission sensor has been replaced twice, on 5-3-06 when there was 6282 miles on the car and on 11-22-06 when there was 30890 miles on the car. When the sensor fails the car will not accelerate properly.	Manufacturer
	2005 Ford Hybrid Escape	Repeating “no start” problem and associated unexplained noises behind the dash.	Settlement
	2006 Ford F-250	Out of service 30 + days	Settlement
	2006 Ford Focus	Squeaking noise on uneven surfaces/even when car is stopped and passenger getting out of car.	Administrative Dismissal
	2006 Ford Focus	Noise in rear and rattle. Doors rattle.	Administrative Dismissal
	2006 Ford Freestyle	Transmission.	Consumer
	2006 Ford Freestyle	Odometer is all flat lines; Speedometer does not work; ABS light is on; Airbag light is on; Skid light is on; Brake light is on.	Settlement
	2006 Ford Mercury	The car is randomly cutting out and sometimes stalling. This is particularly happening on left and right turns and has happened twice while crossing oncoming traffic causing unsafe	Settlement
	2008 Ford F-450	No or hard start.	Administrative Dismissal
<b>GENERAL MOTORS CORPORATION</b>			
34 complaints	2001 Cadillac Deville DTS	out of service 30 days within the express warranty for repairs of multiple types.	Consumer
	2003 Chevrolet Blazer	Undiagnosed transmission problem – electrical glitches – 1 <sup>st</sup> cylinder misfires causing rough idle &	Consumer

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
		improper engine performance – loss of brakes (3 times)	
	2004 Chevrolet Astro Van	Windshield wiper system, fuel gauge system, transmission/transfer case/brakes, door seal, performance, brakes.	Consumer
	2004 Chevrolet Avalanche	Vehicle leaks water inside cab.	Administrative Dismissal
	2004 Chevrolet Colorado	Excessive tire wear.	Administrative Dismissal
	2004 GMC Sierra	Whine in rear end at 40-50 mph. Noise is loud and has been worked on numerous times by	Manufacturer
	2004 Pontiac Grand Am	The brakes/rotor assembly is in constant	Settlement
	2005 Chevrolet 2500 HD Pickup	Bucks badly, loses power, unsuitable for towing horses.	Administrative Dismissal
	2005 Chevrolet 3500 Pickup	Faulty fuel gauge.	Settlement
	2005 Chevrolet 3500 Pickup	Fuel gauge inoperable.	Administrative Dismissal
	2005 Chevrolet Equinox	Clicking in front passenger's side tire, believed to be CV joint.	Administrative Dismissal
	2005 Chevrolet Equinox	Abnormal noise in the front end. As of current front end is extremely loose, brakes pulse, noise is a constant and safety is questionable.	Consumer
	2005 Chevrolet Equinox	Key sticks in start position.	Settlement
	2005 Chevrolet Equinox	Front brake caliper pins.	Consumer
	2005 Chevrolet K-3500	The defect with this vehicle is a recurring problem with the 90 degree connectors that go on the fuel injectors. When this occurs the vehicle runs on 4 or 8 cylinders and has an	Administrative Dismissal
	2005 Chevrolet Malibu Maxx	Brake issues/front end. Rotors should not have to be replaced 3 times or resurfaced.	Settlement
	2005 Chevrolet Suburban	Transmission clunks – car does not go after stopping at intersection.	Consumer
	2005 Chevrolet Trail Blazer	No acceleration – activation of check engine light – runs poorly.	Administrative Dismissal
	2005 Chevrolet Uplander	Electrical problems/lights/generator; brakes; front end issues.	Settlement

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	2005 GMC Cab	Vehicle slows down, speeds up, hesitates,	Administrative Dismissal
	2005 GMC Envoy	The squelching noise still exists after at least 5 attempts to fix it.	Consumer
	2005 GMC Sierra	Excessive vibrations between 35 to 55 MPH.	Settlement
	2005 Pontiac Montana	Vehicle will not stay in alignment.	Consumer
	2005 Saturn Ion	Radio – water leaks – transmission.	Consumer
	2005 Saturn Relay	Ignition problems, refuses to start, swaybar was broke.	Administrative Dismissal
	2005 Saturn Relay	Passenger rear electronic door does not shut or open regularly.	Settlement - refund
	2006 Buick Rendezvous	The vehicle was not assembled correctly resulting in permanent water damage and electrical problem which will affect value and condition in future.	Consumer
	2006 Chevrolet Silverado	Brakes	Unable to accept settlement offer – neg. equity
	2006 Chevrolet HHR	Steering column, clunk, rattle.	Consumer
	2006 Chevrolet Malibu	Occasionally when slowing, or stopping, the car runs rough and sometimes it quits completely. As of this date: July 17 <sup>th</sup> , the car has totally quit five times.	Traded vehicle
	2006 GMC 2500 HD Pickup	Had to send in again for transmission 4 <sup>th</sup> time and tail lights both falling out. Truck falling apart. Not reliable. Still smell oil burning, but they keep saying no oil leak.	Settlement
	2006 GMC Sierra	Poor brakes are a very bad safety issue as I do so much driving .....Interstate driving should not warp rotors on continual basis!	Consumer
	2007 Cadillac Escalade	After purchase of the vehicle we noticed significant air noise when the windows are up.	Administrative Dismissal
	2007 GMC Sierra 1500	Suspension vibration / frame beaming.	Consumer
<b>HYUNDAI</b>			
1 complaint	2005 Hyundai Sonata	Vehicle's lights dim driving at night.	Manufacturer

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<b><u>JAGUAR CARS</u></b>			
1 complaint	2004 Jaguar Xtype 3.0	1. Electrical/electronic problems with instrument cluster 4 times. Causes dash instruments to go blank. Also light bulbs keep blowing. Gas cap has been changed/broken 4 times./Now front end rumbles.	Administrative Dismissal
<b><u>KIA</u></b>			
2 complaints	2003 Kia Sedona	Wiring problem manifesting in radio inoperability. Electrical system problem unsuccessfully fixed. Replaced radio 4X still inop.	Manufacturer
	2005 Kia Sedona	Problems from the brakes, rotors, severe pulsation – steering problems and tires that are already worn on one side because it won't stay in alignment.	Administrative Dismissal
<b><u>LAND ROVER</u></b>			
1 complaint	2003 Land Rover Discovery	Seat track – rocks forward & back – very unsafe – when starting car seat jumps back – when stopping seat jumps (moves, rocks).	Administrative Dismissal
<b><u>MAZDA N. A.</u></b>			
1 complaint	2007 Mazda CX-7	Check engine light “on.”	Settlement
<b><u>NISSAN</u></b>			
2 complaints	2004 Nissan Pathfinder Armada SE Off-Road	Windows fall out, inoperable, moving slowly, or making noise and vibration. Brake vibration/pulsation. BCM harness needs to be fixed as per Nissan Campaign #P5234.	Manufacturer
	2004 Nissan Titan	Brakes, rear and front differential, stress crack in windshield, ABS system and 4-wheel drive.	Settlement
<b><u>SAAB</u></b>			
4 complaints	2002 Saab 9-5 Series	Service Engine light is on constantly and the problem has not been resolved, even after six attempts. There have been problems with engine computer module & the engine loses power – especially on attempts to accelerate on inclines on	Consumer

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		roadways.	
	2003 Saab 93	1. Stability control, TCS, gearbox, and OnStar malfunction messages constantly appearing. 2. Not starting at times or stalling while driving. 3. Vehicle downshifting unintentionally. 4. Squeaky noise in car.	Administrative Dismissal
	2004 Saab 9-3 Aero 2.0T	Electrical problem evident by flashing or loss of dashboard lights in conjunction with other random intermittent electrical faults such as loss of headlights, loss of washers, gearbox malfunction, airbag malfunction, etc.	Settlement
	2005 Saab 9-5 Series	Check engine light; transmission light has come on a number of times including the loss of first gear & the requirement that vehicle be towed to Automobile International by SAAB.	Manufacturer
<b><u>SUBARU</u></b>			
2 complaints	2003 Subaru Forester	Vehicle starts up rough and then the engine quits.	Consumer
	2005 Subaru Outback	Cruise control stops working at random times and cannot be re-started until vehicle is shut off and restarted.	Settlement
<b><u>TOYOTA</u></b>			
4 complaints	2004 Toyota Sienna	The back, sliding doors squeak/creak, especially in warm weather. Power sliding door sometimes does not close.	Manufacturer
	2005 Toyota Camry	Car has a clunking noise in rear.	Accepted manufacturer's final repair
	2005 Toyota Tacoma	The truck pulls & has a vibration/shimmy especially notable during highway driving & long trips.	Manufacturer
	2006 Toyota 4 Runner	Cold start check engine light goes on. Car shakes and gas doesn't floor for pickup.	Settlement
<b><u>VOLKSWAGEN</u></b>			
5 complaints	2004 Volkswagen Touareg	Air conditioning in for service 9 times. Battery service/replaced 2 times. Generator replaced 1 time.	Administrative Dismissal

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	2005 Volkswagen Jetta	Check engine light continues to come on and dealer cannot detect problem	Administrative Dismissal
	2005 Volkswagen Touareg	Electrical, suspension, not starting.	Made an independent settlement with dealer
	2005 Volkswagen Touareg	Electrical & suspension problems and worn tires due to the defects in the suspension.	Manufacturer
	2006 Volkswagen Beetle	Convertible top broken/ripped for the 4 <sup>th</sup> time.	Manufacturer