

**Demand For Arbitration Activity For Cases
Dated By Consumer Within
Fiscal Year 2009**

Decisions For Consumer: **15**

Decisions For Manufacturer: **11**

Hearing Dismissals (usually for non-appearance by either party or both): **0**

Settlements: **22**

Withdrawals (due to accepting the manufacturer's final repair or other reason): **8**

Administrative Dismissals (usually due to not meeting a jurisdictional requirement): **20**

Total Number of Case Activity: 76