

# Ignition Interlock Program FAQ



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## Introduction:

The Vermont Department of Motor Vehicles now issues Ignition Interlock Restricted Driver Licenses (RDL's) to eligible alcohol-related DUI, and Refusal to Consent to a Breath Test, offenders. An RDL will allow offenders to operate non-commercial vehicles equipped with an ignition interlock device.

Please read the FAQ's carefully, and in their entirety, to determine if you are indeed eligible for an RDL; and to inform you what your requirements, responsibilities and commitments will be upon obtaining an RDL.

Prior to being issued an RDL, you will be required to sign an Ignition Interlock Participation Agreement, certifying that you fully understand you are entering into an agreement with the Vermont Department of Motor Vehicles, for which you agree you will abide by the Vermont Ignition Interlock Laws, and the Ignition Interlock Program Rules.

## What is an RDL / What is an IID?

*What is an Ignition Interlock Device Restricted Driver's License?*

An Ignition Interlock Device Restricted License, referred to as an "**RDL**", allows you to drive non-commercial vehicles equipped with an ignition interlock device, while your Vermont license is suspended or revoked for an alcohol-related driving under the influence offense. You are granted a conditional reinstatement ahead of your normal eligibility date if you participate in the Ignition Interlock Program. If granted an RDL, you must adhere to all of the terms and requirements associated with an RDL; failing to do so will result in an extension of your IID requirements. See Violations.

*What is an Ignition Interlock Device?*

An Ignition Interlock Device, referred to as an "**IID**", is an after-market device which is installed in a vehicle. The IID is connected to the starter or ignition, or other on-board computer system of a vehicle. The device prevents a driver from operating the vehicle if the driver has been drinking. Before starting the vehicle, a driver must blow into the device; if the driver's BAC is at or over a pre-set limit, 0.02 in Vermont, the IID will not allow the vehicle to start. Once the vehicle is started, at random times during the operation of the vehicle, the device will prompt the driver to provide another breath sample, referred to as "random retests". If the breath sample is not provided, or if the breath sample is at or exceeds a BAC of 0.02, the IID will log the event as a "failure", and will then signal the vehicle to begin flashing the lights and sounding the horn. This will continue until the vehicle is turned off, or a clean breath sample has been provided.

## Obtaining an RDL

How and where do I apply for an RDL?

Application for an RDL must be made by contacting the Department, by phone, at 802-828-2061. We will review your driving record to determine if you are eligible to apply for an RDL. We will then send you a packet of information regarding your eligibility; this can include a list of reinstatement/eligibility requirements, an RDL Application, list of IID manufacturers, etc. **It is very important that you contact this Department prior to visiting any office to assure that all requirements have been met.**

How much does it cost to get an RDL?

The cost for an RDL can vary depending on a person's circumstances. For other costs please contact our RDL Unit at 828-2061.

Who is eligible for an RDL?

- You must be under suspension for an alcohol driving offense in Vermont.
- There is no waiting period:
  - ◆ If this was your 1<sup>st</sup>, 2<sup>nd</sup> or subsequent offense, you can apply once the suspension has been issued.
  - ◆ For applicants **under 21** suspended under 23 V.S.A. §1216:
- There is no waiting period:
  - ◆ If this was your 1<sup>st</sup>, 2<sup>nd</sup> or subsequent offense, you can apply once the suspension has been issued.

Do I have to take an exam?

If your license was revoked, or if your license has been expired 3 or more years, you will be required to take the eye, written and driving exams prior to obtaining an RDL. You can contact our RDL Unit at (802) 828-2061 for further information.

**Note:** The vehicle being used for the driving exam **must be equipped with a camera-equipped IID**; if your **BAC was .16 or above**, the IID must also have GPS capabilities. **See Obtaining and Installation of an Ignition Interlock Device.**

Is there a fee for taking the exams?

Yes, all exam fees are applicable. The fees are as follows:

- ◆ Written Exam: \$32.00
- ◆ Driving Exam: \$19.00
- ◆ Eye Exam: No fee

- ‡ **You will be required to pay the \$125.00 RDL fee at the time you take the exams. When you appear for the exams, you will need a total of \$176.00 to obtain an RDL. If you have an Enhanced Driver's License (EDL), you will need an additional \$30.00, for a total of \$203.00.**
- \*Fees are subject to change.**

What happens if I fail any of the exams?

- ◆ **Eye Exam:** If the screening determines that your vision does not meet the required standards of 20/40, you will be referred to an eye doctor of your choice at your expense. The eye doctor will complete an evaluation to determine if any restrictions should be placed on your driving privilege.
  - ◆ **Written/Computer Exam:** The written/computer exam has 20 questions. You must answer at least 16 questions correctly to pass the test. If you fail the exam, you must wait at least one day before taking another one.
  - ◆ **Driving Exam:** The driving exam will not be given until you have passed the eye and written/computer exams. If you fail the driving exam, an RDL may be issued; however, you will be restricted to operating a vehicle only when accompanied by a licensed individual over the age of 25 years old.
- ‡ **Note: You will be required to pay the RDL fee even if you fail the driving exam.**

### ***How do I know if I am not eligible for an RDL?***

You are not eligible for an RDL for any of the following reasons:

- ◆ You are currently under suspension for driving while under the influence of drugs.
- ◆ You currently hold a Learner's Permit.
- ◆ You currently hold a Junior Operator's License
- ◆ You are under suspension for a reason other than a driving under the influence conviction.

*If I am eligible, are there any other requirements?*

Yes. You must also do the following:

- ◆ Pay the Reinstatement Fee.
- ◆ Provide proof of Financial Responsibility (SR-22 Certificate).
- ◆ Provide proof of installation of an approved IID. When you have the IID installed, have the installer complete a *Certification of Ignition Interlock Device Installation*, VL-82.

### ***What if I voluntarily remove the IID from my vehicle before I am eligible to have it removed?***

The period of time for which you must have an IID in your vehicle are as follows:

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**PLEASE NOTE:** If you remove the IID from your vehicle before you are eligible, we will receive notification from the IID installer/manufacture, you will be suspended for the remaining term of your original suspension. A new suspension with a 10-day lead time will be mailed to you. The lead time and any Departmental processing time will **not** be counted towards your suspension.

### *I have a Commercial Driver's License; can I apply for an RDL?*

Yes. However, your CDL will be downgraded to a Class D license which does not permit operation of commercial vehicles.

### *If I am issued an RDL, when does it expire?*

Your **initial** RDL will expire on your second birthday after the issuance of your initial RDL.

- ◆ **Example:** If your date of birth is 2/15/80, and you are issued an RDL on 8/15/12, your **initial** RDL will expire on 2/15/14. You will then need to renew your RDL on a yearly basis thereafter.

### Removal of an Ignition Interlock Device

#### *What happens if I sell my vehicle?*

Prior to selling the vehicle you must have the IID removed by the installer and then installed in your new vehicle. You will also need to have the installer complete a *Certification of Ignition Interlock Device Installation*, VL-82, and return it to this Department.

#### *What if my vehicle has been wrecked?*

Contact your installer for specific instructions on how to handle this situation. Depending upon the amount of damage to your vehicle, you may need to obtain a new IID. Should you have to replace your vehicle, you will need to have a device installed in your new vehicle. Have the installer complete a *Certification of Ignition Interlock Device Installation*, VL-82, and return it to this Department.

#### *I have kept my IID for the required amount of time based on my suspension, what steps should I take before having the device removed?*

The RDL Unit will send a letter a short time prior to your actual release date advising you of when you may procure a corrected license without the IID restriction. At that time you may take the vehicle to your installer to have the IID removed. **If you do not receive a letter you may contact DMV at 802-828-2061 to verify that you are eligible to have the interlock removed.** If you have met your original reinstatement requirements, DMV will advise you that you may have the IID removed from your vehicle. You will also need to re-apply for the restoration of your unrestricted license by completing a [Duplicate or Corrected Registration / License / Learner Permit, VL-15](#). See **Return to an Unrestricted License**.

## Renewing an RDL

*How often do I need to renew my RDL?*

Your RDL must be renewed on a yearly basis. A renewal notice, along with an *Application for Ignition Interlock Device Restricted Driver's License* will be mailed to you 30 days before your RDL expires. You will need to complete the application and return it to DMV with the appropriate renewal fee. If you do not renew your RDL on or by the expiration, you will be issued a suspension for failing to renew your RDL, and will remain under suspension until you renew your RDL and pay the Reinstatement Fee.

- ✦ **Note:** The expiration date of your **initial** RDL will expire on your second birthday after the issuance of your initial RDL. You will then need to renew your RDL on a yearly basis thereafter.

*How much does it cost to renew my RDL?*

Please visit our [website](http://dmv.vermont.gov) at [dmv.vermont.gov](http://dmv.vermont.gov) for exam, license and reinstatement costs. For other costs please contact our RDL Unit at 828-2061.

*How many times can I renew my RDL?*

Provided you are willing to pay all of the associated costs of having an interlock device (i.e. IID installation, purchasing or leasing, calibrating and data retrieval, etc.; as well as the yearly RDL renewal fee) your RDL can be renewed on a yearly basis for an indefinite number of years.

## Return to an Unrestricted License

*How do I get my unrestricted license back after I serve the required period of time of operating under the terms and requirements of an RDL?*

The RDL Unit will send a letter a short time prior to your actual release date advising you of when you may procure a corrected license without the IID restriction. **If you do not receive a letter you may contact DMV at 802-828-2061 to verify that you are eligible to have the interlock removed.** When you have met the original reinstatement requirements (completion of CRASH, etc.) at the end of the required period of time for operating under an RDL, you may apply for the restoration of your unrestricted license. You will need to complete either a *Duplicate/Corrected Registration / License / Learner Permit* [VL-15](#) or an Application for License/Permit [VL-21](#) depends on the expiration of the unrestricted license. **However, please note the following two (2) exceptions:**

1. If you committed any violations which would result in an extension of your RDL requirements, you will **not** be eligible for the restoration of your unrestricted license as described below; instead, you will need to serve the extended period of time. **See Violations.**

2. If you have previously been reinstated for Total Abstinence, you are not eligible for an unrestricted license; you will be required to have an IID in your vehicle **permanently**.

The terms and requirements for license restoration are as follows:

❖ **For Driving Under the Influence offenses:**

- ♦ If this was your 1<sup>st</sup> offense: Operate under the terms and requirements of an RDL for 6 months, as well as completion of CRASH, etc.
- ♦ If this was your 2<sup>nd</sup> offense: Operate under the terms and requirements of an RDL for 18 months, as well as completion of CRASH, etc.
- ♦ If this was your 3<sup>rd</sup> or subsequent offense: Operate under the terms and requirements of an RDL for 3 years, **plus** prove Total Abstinence (see below).
  - **For applicants under 21 suspended under 23 V.S.A. § 1216:**
    - ♦ If this was your 1<sup>st</sup> offense: Operate under the terms and requirements of an RDL for 6 months, as well as completion of CRASH, etc.
    - ♦ If this was your 2<sup>nd</sup> or subsequent offense: Operate under the terms and requirements of an RDL for 1 months or until reaching the age of 21, whichever is longer; as well as completion of CRASH, etc.

❖ **For Refusal to Consent to Breath Test offenses:**

- ❖ If this was your 1<sup>st</sup> offense: Operate under the terms and requirements of an RDL for 90 days, as well as completion of CRASH, etc.
- ❖ If this was your 2<sup>nd</sup> offense: Operate under the terms and requirements of an RDL for 18 months, as well as completion of CRASH, etc.
- ❖ If this was your 3<sup>rd</sup> or subsequent offense: Operate under the terms and requirements of an RDL for 3 years, **plus** prove Total Abstinence (see below).

**For applicants under the age of 21 suspended under 23 V.S.A. § 1216:**

- ♦ If this was your 1<sup>st</sup> offense: Operate under the terms and requirements of an RDL for 6 months, as well as completion of CRASH, etc.
- ♦ If this was your 2<sup>nd</sup> or subsequent offense: Operate under the terms and requirements of an RDL for 18 months or until reaching the age of 21, whichever is longer; as well as completion of CRASH, etc.

❖ **For Total Abstinence applicants:**

- ♦ If you apply for reinstatement through the Total Abstinence program, you will be required to either:
  1. Have operated under the terms and requirements of an RDL for three (3) years,

- or
2. Operate under the terms and requirements of an RDL for one (1) year after a favorable Total Abstinence hearing decision.
- ♦ If you regained your Driver's License under the Total Abstinence program, but then reoffended (convicted of another DUI or Refusal of Test offense), you will be required to have an IID in your vehicle **permanently**.

### ***Obtaining and Installation of an Ignition Interlock Device***

Where can I get information about getting an IID installed?

You can go to our website [dmv.vermont.gov](http://dmv.vermont.gov) to find a list of manufacturers who are certified to provide ignition interlock device services in Vermont. If you do not have internet access, you can contact our RDL Unit at (802) 828-2061.

Are there different types of IID's?

Yes. For the most part, there are two types of IID's; (1) a "standard" device and, (2) a device that is equipped with a camera. Some of the camera-equipped devices also have Global Positioning System (GPS) and "real-time" reporting capabilities.

Does it matter what type of IID I have installed?

Yes. You must install an IID that is equipped with a camera.

However, if your **BAC was .16 or above**, you will be required to install a camera-equipped IID with GPS capabilities, and have it in your vehicle for the entire period of time you must operate under the terms and requirements of an RDL.

And in some cases, the courts and/or Department of Corrections may require you to install a device that has "Real-Time" reporting" and/or GPS capabilities.

The list of manufacturers located on our website [dmv.vermont.gov](http://dmv.vermont.gov) will indicate the types of IID's they offer. If you do not have internet access, you can contact our RDL Unit at (802) 828-2061.

### ***How much does it cost to have an IID?***

Costs will vary by manufacturer, installer and type of device. You are responsible for all the costs associated with an ignition interlock device. These costs can include: installation, purchasing or leasing, removal, calibrating, data retrieval, servicing and any other fees charged by the installer/manufacturer. Contact the manufacturers to find one that best suits your needs.

### ***How do I use an IID?***

When the device is installed on your vehicle, the installer will provide you with both written, and hands on training, on how to operate a vehicle equipped with an IID.

### ***Do I need to have an IID installed on all vehicles owned/registered to me?***

No. However, you cannot drive a vehicle without an IID. If you have multiple vehicles, you can install an IID on the only vehicle you will use, or you can install IID's on multiple vehicles. If you install IID's on more than one vehicle, you will have to pay all of the associated fees (i.e. installation, purchasing or leasing, removal, calibrating, data retrieval, servicing, etc.) for each IID installed in each vehicle you will be driving. The vehicle(s) in which the device is installed must be registered, inspected and insured.

### ***Can I install an IID on my motorcycle?***

No. Because IID's perform "random retests", for safety purposes, IID's cannot be installed on motorcycles.

### ***Can I install an IID on my snowmobile, motorboat or ATV?***

No. IID's can only be installed on vehicles (cars and non-commercial trucks).

### ***I need to rent a car; can I drive a rental car with my RDL?***

The terms and requirements of your RDL allow you to drive only vehicles equipped with an IID; if the rental car does not have an IID, you **cannot** drive the rental vehicle.

### ***Do I need to notify you that I had the interlock installed?***

Yes. When you have the IID installed, have the installer complete a *Certification of Ignition Interlock Device Installation*, VL-82.

### ***Operating a Vehicle Equipped with an Ignition Interlock Device***

*What is "permanent lockout state"?*

When certain violations are logged by the IID, when the vehicle is turned off, the IID will not allow the vehicle to start again under any circumstances. The vehicle would need to be towed to the installer for servicing before you can operate it again. The violations which result in a permanent lockout state are:

- ◆ If the IID detects tampering, circumvention or bypass attempts.
- ◆ A scheduled service date is missed.
- ◆ Service is not obtained within 5 days of the service reminder.

Some of the above violations will also result in an **extension of your RDL requirements**. See **Violations**.

*What is a "random retest"?*

To prevent a driver from having someone else blow into the IID to start a vehicle, and to prevent a driver from drinking while driving, the IID requires the driver to submit to random retests at variable intervals after a driver has passed an initial breath test and started the vehicle.

The IID will signal you to take a retest within a certain amount of time after starting your vehicle.

*Will performing a "random retest" cause me to take my eyes off the road, creating a hazardous situation?*

No. When the IID signals for a retest, the driver has a few minutes to provide the sample or to pull over to the side of the road in a safe area to provide the breath sample. There are no buttons to push; the driver must only breathe into the unit to complete a breath sample. This is much simpler than using a cell phone or tuning a car stereo.

*What happens if I fail the breath test during a "random retest"?*

If the IID detects a BAC of 0.02 or greater, the horn will sound repeatedly and the headlights will flash until the vehicle is turned off. Once the vehicle is turned off, the IID will not allow you to restart the vehicle within 3 minutes without taking an initial breath test. Failing a "random retest" will result in an **extension of your RDL requirements. See Violations.**

*What happens if I do not provide a breath test during a “random retest”?*

If you fail to do the retest within 10 minutes, the horn will sound repeatedly and the headlights will flash until the vehicle is turned off. Once the vehicle is turned off, the IID will not allow you to restart the vehicle within 3 minutes without taking an initial breath test. The IID will place your vehicle in a permanent lockout state; the vehicle would have to be towed to the installer for service before you can operate it again.

*Why do the lights flash and the horn blow if I fail a “random retest”, or if I do not provide a breath test during the “random retest”?*

If you have failed the “random retest” breath test, or if you do not provide a breath sample for a “random retest”, the flashing of lights and sounding of the horn is a mechanism of alerting law enforcement who are in the area you are travelling. It is a warning that they should conduct a traffic stop on your vehicle.

*If I fail a “random retest”, will my car turn off while I am driving?*

No. For safety reasons, the device cannot turn off the vehicle while you are driving. If you turn the vehicle off, it will not start again, but it will not turn off while you are driving.

### ***Can family members and friends drive my IID equipped vehicle?***

Yes. The RDL holder is not responsible for other drivers using the IID. If another driver blows numbers we (DMV) will not count it as a “fail” toward an extension

### ***What if I am required to drive my employer’s company vehicle that has no IID?***

You may only operate vehicles equipped with an IID.

### ***Can I drive a commercial vehicle with an RDL?***

No.

### ***Miscellaneous Information about Ignition Interlock Devices***

*Does the IID need to be serviced or maintained in any way?*

Yes. Once installed in your vehicle, the IID must be calibrated and inspected by a certified installer, or “swapped out” (if applicable), **every 30 days** for the duration of the terms and requirements of an RDL. The inspection is done to make sure the IID is working properly and to detect any issues of non-compliance. At the time of inspection, the installer will:

- ◆ Review the data recorded in the device’s memory.
- ◆ Inspect the device for indications of tampering.
- ◆ Calibrate the device.
- ◆ Forward data reports to both DMV.

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*What is a “swap out”?*

Some manufacturers perform “swap outs” instead of requiring you to go to an installer every 30 days. The manufacturer will send you a new unit every 30 days, at which time you will remove the current device, and replace it with the new device. When the manufacturer receives the device you removed, they will:

- ◆ Review the data recorded in the device’s memory.
- ◆ Inspect the device for indications of tampering.
- ◆ Forward data reports to both DMV.

*What kind of information does the IID record?*

The IID collects and stores the information below, which is reported to the Department of Motor Vehicles and the Department of Corrections. This information is also provided to Project CRASH.

- ◆ The date and time of any use, or attempted use of a vehicle including a photo of the driving compartment.
- ◆ The date and time of any attempt to tamper, circumvent or bypass the device.
- ◆ The date, time and alcohol concentration, in grams per 210 liters, of each breath sample provided to the device.
- ◆ The date and time of any malfunctions of the device.
- ◆ The date and time of any failures to provide retest samples.
- ◆ The date and time a “service required” message is issued to the customer by the device.
- ◆ The date any service is performed.
- ◆ The mileage and hours of operation of the vehicle since the previous service was performed.

*Does the Department of Motor Vehicles monitor the IID?*

Yes. When the IID is serviced every 30 days, the installer forwards the data reports to DMV. If the data report indicates a failure to comply with **any** of the interlock program requirements, it may result in an **extension of your RDL requirements. See Violations.**

*What if I forget to bring my car to the installer for servicing?*

The device will give you a reminder 7 days prior to a scheduled service date, followed by a warning to obtain service within 5 days. If you fail to bring your vehicle to the installer for service within those 5 days, the IID will place your vehicle in a permanent lockout state; the vehicle would have to be towed to the installer for service before you can operate it again. Failure to bring your car in for service will result in an **extension of your RDL requirements. See Violations.**

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*What things will make me fail a breath test?*

Anything containing alcohol; alcoholic beverages, mouthwash, food cooked with alcohol, some fermented fruits, some toothpastes, cough medicine, inhalers, etc. If your blood alcohol concentration is at, or over, 0.02 as a result of consuming any of these items, you will not be allowed to start the vehicle. The IID will record the failure, which will be noted in the data report.

*What happens if I fail the breath test when I try to start my car?*

The vehicle will not start and the IID will enter a short lockout period of a few minutes. This lockout period allows an opportunity for the alcohol to dissipate from the mouth and for you to consider the reason for the failed breath alcohol test, for example; is the failure a result of the use of mouthwash, cough syrup, etc., or as a result of consuming too much alcohol. The IID will record the failure, which will be noted in the data report. If you make **3** attempts to **start** a vehicle with a BAC of .04 or above, your IID requirements will be extended for a period of **3 months**. **See Violations.**

*What happens if I fail a breath test, but I have not been drinking?*

Rinse your mouth with water, wait 5 minutes and keep taking a retest until you successfully pass the test.

*Will the IID lose the memory data if the battery is disconnected?*

No. The device has a battery backup system to protect the data memory.

*Can I use a remote car starter on my IID equipped vehicle?*

No. Because you have to blow into the device to start your car, a remote car starter will not work.

*In extreme weather, can I go start my car and let it run with the heater or air conditioner on, until the car warms up or cools down?*

No. The IID will randomly ask for breath tests (“random retests”) while the vehicle is running. If you fail to do the retest within 10 minutes, the horn will sound repeatedly and the headlights will flash until the vehicle is turned off. The IID will log this as failure to provide a “random retest” which may lead to a permanent lockout state. **See Violations.**

*What happens if I have repair work or a Vermont State Inspection done on my IID equipped vehicle?*

We strongly suggest that you notify your installer before performing vehicle maintenance, service or repairs that would involve starting or driving your vehicle or disconnecting the battery. Your auto repair technician can contact your installer for specific instructions on how to avoid recording erroneous violations.

*What if I tried to use a balloon, canned air or other air source to mimic my breath sample?*

All IID's have anti-circumvention techniques, which cause the IID to abort phony breath samples. The IID will detect and log this as an attempt to bypass, tamper with or circumvent the device and will place the vehicle in a permanent lockout state. The vehicle would have to be towed to the installer for service before you can operate it again.

*Can I have someone else take the breath test for me to start the vehicle?*

No. Vermont law and Ignition Interlock Program Rules make it unlawful for an RDL holder to request or solicit another person to blow into, or otherwise activate the device, for the purpose of operating the IID equipped vehicle while you are under the influence of alcohol. A violation such as this will result in an **extension of your RDL requirements. See Violations.**

*What if I did have someone else take the breath test for me so I could drive my car?*

If the car was started illegally, because the IID randomly prompts you for a "random retest", a couple of things can happen:

- ◆ When you are prompted to take the retest, if you fail to do so within 10 minutes, the horn will sound repeatedly and the headlights will flash until the vehicle is turned off. Once the vehicle is turned off, the IID will not allow you to restart the vehicle within 3 minutes without taking an initial breath test.
- ◆ If you take the retest and the IID detects a BAC of 0.02 or greater, the horn will sound repeatedly and the headlights will flash until the vehicle is turned off. Once the vehicle is turned off, the IID will not allow you to restart the vehicle within 3 minutes without taking an initial breath test. Failing a "random retest" because of a BAC of .04 or above will result in an **extension of your RDL requirements. See Violations.**

*If the IID unit malfunctions, will it shut the vehicle off?*

No. The IID unit has no means of interrupting the operation of a vehicle once it is started.

*What happens if the vehicle stalls in traffic?*

The IID unit permits you to restart the vehicle without having to provide another breath sample, but a breath sample will be requested shortly after restarting.

*Will installation of the IID damage the vehicle?*

No. The IID unit is only connected to the wiring under the dash and under the hood. At the end of the program, the installer should restore the wiring to their pre-IID installation conditions.

*What if I will temporarily be out-of-state; how will I meet the requirements of my RDL?*

Vermont requirements still need to be maintained. Contact the manufacturer of your IID to locate an authorized interlock installer in the jurisdiction you will be in, who will provide you

[dmv.vermont.gov](http://dmv.vermont.gov)

with the required services. It is your responsibility to work with your interlock manufacturer and authorized installer to provide us with all required reporting until you return to Vermont.

*I have been experiencing problems with my ignition interlock device, what do I do?*

Contact your installer. If it is after their normal business hours, your installer should have provided you with a 24 hour emergency telephone number for assistance. You could also contact the state representative of your IID's manufacturer.

*I have been experiencing problems with my IID installer, how do I file a complaint against the installer?*

Contact the manufacturer of the IID installed in your vehicle. A list of manufacturers can be found on our website [dmv.vermont.gov](http://dmv.vermont.gov) or may be found in the information, pamphlet or manual you received when the IID was installed in your vehicle.

## Violations FAQ's

*What actions are considered violations of the terms and requirements of an RDL?*

The following actions are considered violations of the terms and requirements of an RDL and will result in an extension of the period of time you must operate under the terms and requirements of an RDL:

1. If you make **three (3)** attempts to **start** a vehicle with a BAC of .04 or above, your IID requirements will be extended for a period of three (3) months.
  - ♦ Any **subsequent** 3 attempts to start a vehicle with a BAC of .04 or above, will result in additional three (3) month extensions which will run consecutively (following one after the other).
    - ❖ **Example:** If your IID requirements were to end on January 1, 2016; but you made 3 attempts to start a vehicle with a BAC of .04 or above, your IID requirements would have been extended until April 1, 2016. If you make another 3 attempts to start a vehicle with a BAC of .04 or above, your IID requirements will be extended another 3 months; until July 1, 2016.
2. If you fail **one (1) random retest** due to a **BAC of .04 or above, but less than .08**, your IID requirements will be extended for a period of three (3) months.
  - ♦ Any **subsequent** random retest failures due to a BAC of .04 or above, but less than .08, will result in additional three (3) month extensions which will run consecutively (following one after the other).
    - ❖ **Example:** If your IID requirements were to end on January 1, 2016; but you failed a random retest due to a BAC of .04 or above, but less than .08, your IID requirements would have been extended until April 1, 2016. If you fail another random retest due to a BAC of .04 or above, but less than

.08, your IID requirements will be extended another 3 months; until July 1, 2016.

3. If you fail **one (1) random retest** due to a **BAC of .08 or above**, your IID requirements will be extended for a period of six (6) months.
  - ♦ Any **subsequent** random retest failures due to a BAC of .08 or above will result in additional six (6) month extensions which will run consecutively (following one after the other).
  - ❖ **Example:** If your IID requirements were to end on January 1, 2016; but you failed a random retest due to a BAC of .08 or above, your IID requirements would have been extended until July 1, 2016. If you fail another random retest due to a BAC of .08 or above, your IID requirements will be extended another 6 months; until January 1, 2017.
4. If you (a) operate a motor vehicle not equipped with an IID, or (b) attempt to tamper with or circumvent the device, or (c) failure to pullover after failing a random retest your IID requirements will be extended for a period of six (6) months.
5. If you miss a required service visit to have the IID calibrated, your IID requirements will be extended for a period of sixty (60) days.

## ***Requests for Hearings***

*I was denied an RDL, can I request a hearing?*

A person whose application for an RDL is denied may request a hearing. The hearing is to provide the person with the opportunity to show cause why the decision of the Commissioner should not be upheld.

*My RDL requirements were extended, can I request a hearing?*

A person who commits any violations which would result in an extension of his or her RDL requirements, may request an administrative hearing for the sole purpose of verifying the record of adjudication or conviction.

*Who do I contact to request a hearing?*

Agency of Transportation  
Policy & Hearings Section  
One National Life Drive  
Montpelier, VT 05633-5001  
(802) 828-2016