



On May 4, 2020, the Vermont Department of Motor Vehicles Commercial Vehicle Operations unit went live with its new CVO Online System. After two weeks of processing, the users continue to become proficient and are beginning to see efficiencies the new system was intended to provide.

By now, all CVO customers should have received a letter explaining how to log in to [CVO Online](#). This new web capability provides CVO customers many convenient features to manage transactions related to your accounts. If you have not received a log in letter, or you need a new one, you can visit CVO Online and request one by:

1. Clicking on the *Create One* link under *Don't Have a User Name* on the CVO Online home page
2. In the Confirm Identity box, clicking on *Request a new letter*
3. Entering in the appropriate identifying information and clicking OK

A preview of selected CVO Online functionality was presented in a webinar on April 27. You can view this webinar, along with the accompanying slides and questions and answers submitted and answered during the presentation at the [CVO Communications](#) site or by clicking the image below. In addition, we encourage you to visit our [Frequently Asked Questions \(FAQ\) page](#).

- myDMV
- Licenses
- Driver Training
- Registrations
- Tax & Title
- Commercial Vehicles (CVO)
- Communications
 - Email List
 - Webinar | April 29, 2020**
 - International Registration Plan (IRP)
 - Fuel Tax
 - Permits
 - Municipal Weight Limits
 - School Bus
 - Rental Company License
 - Fees
 - Automated Clearing House (ACH)
- Enforcement & Safety
- Forms & Manuals
- Locations

WEBINAR | APRIL 29, 2020

- Webinar Recording



- [Webinar Slide Presentation](#)
- Webinar Q&A
 - [Initial Logon](#)
 - [Motor Fuel](#)
 - [IFTA](#)
 - [IRP](#)
 - [Payments](#)
 - [General](#)

For those customers planning to use CVO Online to upload their Fuel Tax return for April 2020, please be sure to use the current version of the Excel or XML template. Please visit our [Fuel Tax page](#) for more information and links to download the current templates and guides.