



Can you believe it has been 1 full year since the new CVO Online system went live? Over the past year, as our office has gotten used to the new system, so have our customers. It started out slowly but has continued to gain momentum. We are happy to report that:

- 1,122 customers (44%) have access to CVO Online. This represents 2,018 (56%) of all active CVO accounts.
- 47% of returns have been filed via CVO Online; 59% in 2021
- 52% of payments have been made via CVO Online; 60% in 2021

We are proud of our accomplishments so far, but recognize that we can do more. We invite those that have not already signed up for CVO Online to give it a try and see firsthand how you can use the website to:

- File returns securely for Fuel Tax, IFTA, Car Rental Tax, and Railroad Fuel
  - Fuel Tax returns can be uploaded using a spreadsheet (or XML), further simplifying filing and guaranteeing the use of the correct rates
  - IFTA returns filed online using prior period jurisdiction information simplifying data entry
- Make payments
- Submit IFTA and IRP Renewals
- Claim a Diesel Refund
- Grant Account Access to Third Parties
  - Useful in situations where an accountant or multiple office personnel perform actions on your behalf
- Opt-in to receive correspondence via electronic-means only
  - Many customers have chosen to go green and go paperless

If you have questions about how to sign up for CVO Online, we have resources on the web [here](#). Or you can call our office at 802-828-2070 for assistance in signing up or using the many convenient features of CVO Online.