

CVO Email Update - January 2020

The Commercial Vehicles Operations system development effort continues. The Department has been testing the new software for the past several weeks and will continue to do so as we get closer to the scheduled implementation date of May 4, 2020.



In our last communication, we described some of the functionality that will be part of the new system. Specifically, there will be a web portal that will allow customers to make registration changes, file returns, and make payments online. As part of our continued development of the portal, we are requesting assistance from you, our customers, to provide feedback. Participation in this study will involve coming into our office in Berlin in mid-March for about an hour to perform hands-on activities with the system. This will be a great opportunity to get early visibility of the portal while also having a chance to shape capabilities.

If you are interested in participating in the study, [please complete this form](#). We will follow up with you to ask some questions and schedule an appointment.

DMV Offices Will be Closed on the Following Holidays

- Martin Luther King Day - Monday, January 20
- Presidents' Day - Monday, February 17