

Manufacturer Summary

Fiscal Year 2008

Manufacturer

Chrysler LLC	32
Ford	15
General Motors Corporation	31
Hyundai	3
Kia	4
Land Rover	1
Mazda N.A.	1
Nissan	1
Subaru	5
Toyota	4
Volkswagen	2

Total: 99

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
CHRYSLER LLC			
32 complaints	2004 Dodge 1500 Pickup	Vibration from front-end of vehicle.	Manufacturer
	2005 Dodge Dakota	Brakes pulsate really bad.	Consumer
	2005 Dodge Dakota	Brake problems & rotors.	Settlement
	2005 Dodge Dakota	Brake problems and rotor	Admin Dismissal
	2005 Jeep Grand Cherokee	water leak in roof	Manufacturer
	2005 Jeep Grand Cherokee	Water leaks through the headliner area and penetrates the front driver's side pillar, upper center console, front passenger side pillar and through lift-gate.	Consumer
	2006 Dodge 1500 Quad Cab	Driving back from CT at about 50 miles per hr the vehicle walked away, the steering wheel shimmied and shook. Happens all the time you hit a bump in road.	Consumer
	2006 Dodge Charger	Engine consistently shudders at a stop & hesitates upon acceleration.	Manufacturer
	2006 Dodge Ram	Truck vibrates while driving. Four-wheel drive does not work right.	Admin Dismissal
	2006 Jeep Commander	Water leakage on driver side.	Consumer
	2006 Jeep Commander	The vehicle is making a bucking motion; while bucking the RPM gauge flickers; it makes a vibrating sound and all of this occurs at various speeds.	Consumer
	2006 Jeep Commander	The car hesitates occasionally upon acceleration- this delay is dangerous when the need to move forward exists and the car does not perform!	Settlement
	2007 Chrysler Caliber	Car has a water leak.	Consumer
	2007 Chrysler Pacifica	There is a vibration when driving approx. 50 mph that slows down vehicle - afraid that vehicle suddenly stops.	Manufacturer
	2007 Chrysler PT Cruiser	Gear box in steering wheel – stick-shift got stuck couldn't get key out - oil leak - car wouldn't start – air bag light stays on - transmission problem	Admin Dismissal
2007 Dodge 2500	Issues with EGR valve & coolant leak.	Consumer	

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	2007 Dodge Caliber	MIL light is on, transmission downshifts, car will not go in reverse. Loses power (surges).	Admin Dismissal
	2007 Dodge Grand Caravan Special Edition	Transmission replaced twice, now going in for 4 th transmission repair on 10-24-07. Also had trouble with vehicle pulling severely to right and needing an alignment and tires rotated.	Settlement
	2007 Dodge Nitro	Transmission shifts too soon into overdrive (lock-up phase per Goss Dodge).	Consumer
	2007 Dodge Nitro	Transmission surges and shudders between 40-50 mph in high gear around 1400-1500 rpm.	Settlement
	2007 Dodge Nitro SXT	Out-of-service 30 days.	Admin Dismissal
	2007 Dodge Nitro SXT	transmission whines above 40 MPH	Dismissed
	2007 Jeep Commander	Transmission.	Consumer
	2007 Jeep Grand Cherokee	Exterior lights come on with key out of ignition and all switches off. When vehicle starts MIL comes on.	Admin Dismissal
	2007 Jeep Grand Cherokee	The vehicle has been out of service since 9/4/07 due to it being delivered with contaminated fuel.	Settlement
	2007 Jeep Wrangler	When traveling, the vehicle will sometimes just shut off. I have been at speeds of 70 mph when the shut off occurs. I pop the clutch & it restarts at 50-55 mph. It happens at lower speeds as well & has occurred during crossing an intersection numerous times	Consumer
	2007 Jeep Wrangler	engine failure	Consumer
	2008 Chrysler Jeep Grand Cherokee	out of service 30 days	Admin Dismissal
	2008 Chrysler Town & Country	Problem when upshifting from 1st to 2nd gear. Severe shaking occurs.	Consumer
	2008 Dodge Ram 1500	A vibration in the back.	Admin Dismissal
	2008 Jeep Liberty	The vehicle has a water leak in the trunk that impairs the use of the trunk area or 30% of the interior.	Consumer
	2008 Jeep Wrangler	leaking roof	Consumer

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FORD			
15 complaints	2005 Ford F-150	4 wheel drive does not work.	Settlement
	2005 Ford F-150	motor problems	Admin Dismissal
	2005 Ford Focus	Braking system problem.	Manufacturer
	2006 Ford Explorer	This vehicle has had multiple severe overheating problems.	Consumer
	2006 Ford Explorer	Leaking radiator. Lamoille Valley Ford has put in 4 radiators. Heritage Ford verified that the radiator is leaking again, yet Lamoille Valley Ford says that has a small leak.	Settlement
	2006 Ford Explorer	Short - locks - pops - unlocks doors – tailgate window open. Light on and off low tire - engine - parking brake	Settlement
	2006 Ford F-350 Super Duty	Front end wobbles violently at 40-65 mph. Engine overheats and smokes, coolant mixing with oil.	Consumer
	2006 Ford Freestar	Electrical faults throughout the whole system.	Settlement
	2006 Ford Freestyle	Stalling, Driveline noise, Alignment problem. Water leaks resulting in a very bad smell.	Settlement
	2007 Ford Expedition XLT	While braking the brakes start to pulsate and the pedal goes to the floor and it feels like you can't stop.	Admin Dismissal
	2007 Ford F-150	Truck has rumble & vibration at approx. 1500 RPM at a speed of approx. 55-60.	Manufacturer
	2007 Ford Five Hundred	The traction control light comes on which becomes a safety issue with driving the car.	Consumer
	2007 Mercury Montego PR	When accelerating up a hill, the transmission will shift down to a very low gear that is too slow for the speed of the car. The car revs up to a high RPM and will not shift into a higher gear by itself.	Manufacturer
	2008 Ford F-350	This truck has been out of service over 30 days, huge loss to my business.	Admin Dismissal
	2008 Ford F-350 Super Duty	Ongoing EGR issue (loss of power), valve leaked (severe scorching to underside of hood, heavy white smoke from exhaust.	Settlement

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GENERAL MOTORS CORP.			
31 complaints	2004 Chevrolet C/K 2500 Pickup	Engine service light activate + motor runs rough.	Settlement
	2004 Chevrolet Malibu	Intermittent starting problems with remote starter or key, after warm up and quick cool down.	Admin Dismissal
	2004 Chevrolet Silverado	The Check Engine Light comes on and the engine is not running on all 8 cylinders.	Manufacturer
	2004 GMC C-1500 Sierra	Engine problem.	Accepted final repair
	2004 GMC C-2500 Sierra	Grinding rear end, faulty ignition piston, gauges are faulty. An electrical malfunction that causes the electrical system to shut down which shuts the vehicle off. Bad intermediate steering shaft. Disc brakes warped at 10K.	Settlement
	2004 Pontiac Aztek	Fuel sensor, shifting mechanism, fuel canister & rear brakes at 14,000 miles.	Settlement
	2005 Chevrolet Aveo	There have been numerous repairs on the chassis components.	Settlement
	2005 Chevrolet Express	Brake issues.	Manufacturer
	2005 Chevrolet Silverado	Belts still squeak - Actuator still not working and steering still clunks.	Admin Dismissal
	2005 GMC Yukon	4th occasion the check engine light has come on. The truck loses power.	Consumer
	2006 Chevrolet Cobalt	Noise in front end. Steering shaft has been replaced 3 times. And control arm bushings replaced once for same issue.	Admin Dismissal
	2006 Chevrolet Silverado	"... truck hopping at speeds of 45 to 65 mph..."	Consumer
	2006 Chevrolet Trail Blazer	Engine light is on, when taken in for a diagnostic I was told the engine is misfiring. The driver-side mirror adjustment isn't working properly.	Consumer
	2006 GMC Envoy	Traction control lights keep coming on after many repair attempts.	Settlement
2006 Hummer H3	The electronics in the front end of the car have been malfunctioning or nonfunctional since November 2007. RR axle fell off while driving.	Settlement	

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	2006 Pontiac G6	Rotors warped several times causing pulsation.	Manufacturer
	2006 Pontiac G6	Car has a leak in sunroof causing bad odor in vehicle. Smell has been there since month 2 of ownership. Didn't receive notice of recall until 1 year later. By then the problem was severe.	Admin Dismissal
	2006 Pontiac Vibe	Out-of-service 30 days. Vehicle stalled; no restart.	Settlement
	2006 Saturn Ion	3 exhaust problems; 3 engine related, replacing modules plus many more new parts on a car with less than 19,000 miles; front-end problems.	Admin Dismissal
	2007 Chevrolet Aveo	Noise still continues in front end and when turning.	Admin Dismissal
	2007 Chevrolet Impala	Brake rotor issue	Settlement
	2007 Chevrolet Silverado	Brakes squeak and stick on, seat belts rattle, fuel gauge still only works part time, driver's window makes noise when being put down, doors rattle; do not fit tight.	Settlement
	2007 Chevrolet Silverado	Significant water leak to interior of vehicle. Major replacement of vehicle's components during first repair. Vehicle has been out of service more than 30 days.	Settlement
	2007 GMC Sierra	Leaking rear axle	Manufacturer
	2007 GMC Sierra 1500	Brake problems: noise, pads making noise on calipers, caliper slides, pads sticking.	Dismissed
	2007 GMC Yukon Denali	Service engine soon light continues to come on also disabling the remote start.	Settlement
	2007 Saturn Ion	A noise from the heater, brake pedal noise, burning & rotten egg smell, the bottom scraping, the window, some molding around the door handles seems to be coming apart.	Manufacturer
	2007 Saturn Ion 2	Bushings cause loud grinding noise when going over bumps. They have been replaced 3X.	Consumer
	2007 Saturn Ion 2	Hubcap insulators causing cricket like noises when driving.	Admin Dismissal
	2008 Chevrolet Silverado	Can't get vehicle out of 4 wheel drive. Have to shut vehicle off and let it sit. Then restart vehicle and majority of time it will go out of 4WD.	Manufacturer

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	2008 GMC Sierra 3500	Accelerator does not work.	Admin Dismissal
<u>HYUNDAI</u>			
3 complaints	2007 Hyundai Accent	The heater does not heat the inside of car when the temp. is below 20 degrees outside; the in heat temp. gauge does not get off cold.	Manufacturer
	2007 Hyundai Veracruz	Seatbelt will lock and not pull out to use it. Seatbelt will lock and start to choke person. Seatbelt will lock seat down and make it unusable.	Consumer
	2008 Hyundai Sonata	Dealer has attempted to repair the driver's seat a minimum of 4, perhaps 5 times since initial repair attempt on 4-18-08 and has not been able to correct defect. Defect causes seat to rock back under acceleration giving the operator the feeling that the s	Consumer
<u>KIA</u>			
4 complaints	2002 Kia Optima	Check engine light on (problem unresolved) (driving differently).	Accepted final repair
	2003 Kia Sorento	Airbag light has come on several times & has been on the majority of the time we've owned the car. Each time airbag light has come back on within 4-6 weeks after being repaired.	Admin Dismissal
	2006 Kia Optima	Passenger seat air bag still does not work properly since I bought it.	Consumer
	2007 Kia Spectra	The parking lights come on during the night by themselves and drain the battery so the car won't start.	Settlement
<u>LAND ROVER</u>			
1 complaint	2006 Land Rover Range Rover	The Vehicle has been out of service for 43 days and most recently has been experiencing electrical problems that can not be duplicated or diagnosed.	Settlement
<u>MAZDA N.A.</u>			
1 complaint	2004 Mazda RX-8	The vehicle stalls and won't restart.	Consumer

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<u>NISSAN</u>			
1 complaint	2004 Nissan Quest	Water is leaking into the van from the roof of the vehicle.	Settlement
<u>SUBARU</u>			
5 complaints	2006 Subaru B9 Tribeca	stabilizer bar, brackets, sway bar links, bushings, control arm. Brakes (pads, rotors and brackets)	Settlement
	2006 Subaru Outback Legacy	Turbo engine replacement and subsequent problems with main engine, engine frame replaced, two CV joints replaced (under warranty).	Settlement
	2007 Subaru Forester	Front brakes make thumping and scraping noises when applied going forward or backwards.	Manufacturer
	2007 Subaru Impreza	Disputing taxes being assessed by City of Bridgeport, CT.	Admin Dismissal
	2008 Subaru Outback	The vehicle headlights are unsafe on the roads where we live. At times visibility does not go beyond 25 ft. without using high beams.	Admin Dismissal
<u>TOYOTA</u>			
4 complaints	2005 Toyota Tundra	Squeaking fan belt - faulty assembly design.	Manufacturer
	2006 Toyota Sequoia	brakes	Admin Dismissal
	2007 Toyota Camry SE	Car will not reliably start and requires multiple tries to start.	Consumer
	2007 Toyota RAV4	Various defects covered by warranty, primarily automatic transmission + transfer case.	Manufacturer
<u>VOLKSWAGEN</u>			
2 complaints	2004 Volkswagen Passat	Vehicle out of service 52+ days. Engine, cooling system, electrical problems.	Settlement
	2006 Volkswagen Passat	Transmission shift quality and inability of braking system to stop vehicle at times.	Admin Dismissal