

State of Vermont
DEPARTMENT OF MOTOR VEHICLES
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Agency of Transportation

Manufacturer Summary

Fiscal Year 2010

<u>Manufacturer</u>	
American Honda	2
American Suzuki	1
BMW of North America, Inc.	3
Chrysler Group LLC	14
Ford	15
Four Winds International	1
General Motors Corporation	4
General Motors LLC	13
Global Electric Motorcars, LLC	1
Hyundai	4
Kia	3
Land Rover	1
Nissan	3
Saab	1
Subaru	1
Toyota	7
Volkswagen	1
TOTAL:	75

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
<u>AMERICAN HONDA</u>			
2 complaints	2008 Acura RDX	This vehicle has failed to start 3 times, 2 times the battery has been replaced, after 3rd time, I was instructed to purchase a trickle charger to guarantee the car will run.	Consumer
	2008 Honda Odyssey	The vehicle has a vibration in the front end and also a fluctuating tachometer with slight engine surge.	Manufacturer
<u>AMERICAN SUZUKI</u>			
1 complaint	2007 Suzuki SX4	SRS light is on also known as air bag light.	Accepted manufacturer's final repair
<u>BMW OF NORTH AMERICA, INC.</u>			
3 complaints	2008 BMW 335XI	Loss of power to engine.	Settlement
	2008 BMW M3	Car still leaks when I am driving it in the rain. The seal between the hard top and the body of the vehicle leaks water. This leak occurs mainly on the driver side but sometimes also on the passenger side.	Manufacturer
	2009 BMW MINI Cooper S Convertible	The rear trunk will spontaneously open thus allowing water to enter the car and exhaust fumes to fill the passenger compartment. This can happen while the car is being driven or parked without the car running or the keys in the vehicle.	Admin Dismissal
<u>CHRYSLER GROUP LLC</u>			
14 complaints	2005 Dodge Magnum	Some examples are faulty tie rod ends, front end problems. Fault parts installed. Early tire wear resulting in early replacement of tires, etc.	Dismissed
	2005 Dodge Ram	Transmission slipping for 4th time with oil leak from last repair.	Consumer
	2006 Jeep Commander	The air bag failure light between the speedometer and tachometer will come on whenever it feels like and go off just the same.	Consumer
	2007 Dodge Dakota	Brake pulsating again; transmission doesn't engage right. Metal thumping noise in right front wheel area.	Manufacturer
	2007 Dodge DR2500	As of 8/25/09, this vehicle has driveability problems; oxygen sensor.	Accepted final repair

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	2007 Dodge Grand Caravan	Electrical draw. Battery keeps going dead.	Consumer
	2007 Dodge Grand Caravan	Blower Fan is not working and this is major safety problem in Vermont. If you are not able to clear windshield fog or defrost your windshield it is a safety problem.	Consumer
	2007 Dodge Nitro	Transmission & components 5X. 4 -wheel drive + its components 3X. Burning odor 4X. Brakes 3X.	Admin Dismissal
	2007 Dodge Ram 2500	Transmission has no reverse.	Settlement
	2007 Jeep Patriot Limited	"Replaced rear main seal, replaced half shaft seal, replaced axle seal, leak at bell housing of trans - leak at rear engine, replaced rear main seal and flex plate belt, shaft seal, axle seal (too many to write)."	Admin Dismissal
	2007 Jeep Wrangler	Steering wheel locks...also loud rattling with the seat belt on driver's side...	Manufacturer
	2008 Chrysler Sebring	Intermittent Rough Idle/Vehicle stalling/shutting off when slowing down or coming to a stop. The vehicle has been in for repair for this problem 8 times to 3 different dealerships without resolution.	Manufacturer
	2008 Chrysler Town & Country	Transmission damage as diagnosed by technician at Vehicle was dropped off on July 8, 2009 at 9:46 AM with loud noise at highway speeds. As of today's date, the vehicle is still at ...	Admin Dismissal
	2008 Dodge Dakota	Truck has been in 5X for transmission shifts – it jams into gear, poor gas mileage, front of truck has been painted twice for rust since Jan., no water plugs in cab of truck, windshield leaked water, replaced wipers and burnt light bulbs, factory has no	Consumer
FORD			
15 complaints	2006 Ford 500	Catalytic converter problem	Admin Dismissal
	2006 Ford F-150	It seems to have trouble with 4-wheel drive motor, 02 sensors and on and on etc.	Admin Dismissal
	2006 Ford Five Hundred	Catalytic converter problem	Admin Dismissal
	2006 Ford Ranger	Vehicle has a bucking feeling well in 4-wheel drive that happens randomly, feels like something shutting off then turning back on.	Settlement

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	2007 Ford Edge	Transmission leaks, PTO unit and seals repaired a total of 5 times, in shop 4 times. Also been in 2 times recently for transmission banging into gear, needed re-programming. [Amended claim to 30 days with 19-day repair history.]	Manufacturer
	2007 Ford Explorer XLT	Continuous automatic transmission problems.	Manufacturer
	2007 Ford F-350 6.0	Engine failure. Engine repeatedly fails after replacement and rebuild. Shuts off in traffic – unsafe conditions.	Consumer
	2007 Ford F550	Engine & transmission replaced at my cost (approx 15,000) We are looking for a refund of these expenses or a replacement truck.	Admin Dismissal
	2007 Ford Mustang	The radio/clock continues to flicker on and off and the dealer can not seem to fix it. ... When the radio is flickering you can not shut it off, control volume or change stations.	Manufacturer
	2008 Ford Edge	PTU oil leak; fumes in cabin.	Settlement
	2008 Ford Escape	Front end noise/rattle	Accepted manufacturer's final repair
	2008 Ford F-250 Super C	Engine replacement required. Vehicle has been out of service (at dealer's place of business) for the past 262 days (i.e., from 1/5/09 to the date of the execution of this form).	Dismissed
	2008 Ford F-350	The vehicle has made an intermittent knocking noise and it loses power. The vehicle was repaired for this engine noise, but it was repaired incorrectly. The vehicle is showing the same symptoms prior to repair currently and has been out 48 times.	Admin Dismissal
	2009 Ford Mustang	The speaker on the driver's door side crackles and rattles. ... The speaker continues to crackle and rattle.	Manufacturer
	2009 Lincoln MKZ	Between 12-15 hundred RPM there is a high-pitched howl coming from engine area making an unpleasant ride or driving experience. This should not be present in any luxury vehicle or any passenger vehicle as far as that goes.	Admin Dismissal

**FOUR WINDS INTERNATIONAL
CORPORATION**

MANUFACTURER	YEAR/MAKE/MODEL	COMPLAINT(S)	DISPOSITION
1 complaint	2007 Four Winds Fun Mover	The front exhaust pipe has cracked and been replaced 3 times since owning this motor home.	Admin Dismissal
GENERAL MOTORS CORPORATION			
4 complaints	2007 Cadillac SRX	This vehicle has been in the shop for over 60 days for problems with exhaust system, brakes, water leak, rear-end fluid leak, CE light, sunroof, front-wheel rattle, drive axle pinion seal leak and more.	Settlement
	2007 Pontiac Torrent	Stabilatrac, traction control and low engine power.	Settlement
	2008 Saturn Outlook AWD	Water has been leaking into the cabin of the vehicle causing extensive moisture, mildew, cracking and odor inside. There has also been an ongoing oscillation and squeaking in the front.	Settlement
	2009 Chevrolet Cobalt	Steering column, struts, sway bars, hood, clip under dash, oil plug. Didn't start when cold.	Settlement
GENERAL MOTORS LLC			
13 complaints	2005 Chevrolet Impala	Security light activates - ignition switch replacements.	Admin Dismissal
	2006 Buick Terraza	Continued issues with ABS and All Wheel drive not working. Wiring harness connections and replacements, wheel hubs replacements. ABS issues, 1/5/07, 4/27/07, 6/21/07, 6/24/08, 12/19/08, 12/1/09, 12/23/09.	Manufacturer
	2006 Cadillac Seville - STS	1. Oil leak under engine. 2. "rumbling" noise during acceleration. 3. Rubbing noise at low speeds (brakes or drivetrain).	Settlement
	2006 Chevrolet Uplander	Brakes - 4 times + needs brake work again for the 5th time. Steering - 2 times. Front end - 2 times	Settlement
	2007 Chevrolet Tahoe	"Shimming/pulling and squealing of brakes/continue to resurface rotors - not replacing."	Consumer
	2007 Pontiac G5	This is the fourth time for the same front end & steering parts.	Admin Dismissal
	2007 Pontiac Torrent	The #1 spark plug has been replaced 3 times, the #4 plug has been replaced once. The car has had hesitation/lack of power, first on hills, now occurs on flat	Traded vehicle

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		roads also.	
	2007 Saturn Vue AWD	Left front wheel bearing is defective and needs to be replaced for the 3rd time as of 6/10/10.	Admin Dismissal
	2008 Chevrolet Silverado	Water leak and electrical problem	Admin Dismissal
	2008 Chevrolet Silverado	Cover on left front seat will not stay hooked to frame. Has been replaced & fixed 6 times and is still not hooked to anything.	Replacement Settlement
	2008 GMC Sierra 2500	This truck gets half the MPG of the identical 2008 Chevy it replaced. Also it has much less power for towing.	Dismissed
	2008 Saturn Sky	1) Roof in for repair (leaks); 2) Door issues of locking and no release on both sides; 3) Hood readjustments; 4) Starters replaced.	Settlement
	2009 Saturn Vue AWD	Driver side mirror vibration.	Manufacturer
GLOBAL ELECTRIC MOTORCARS, LLC			
1 complaint	2008 GEM E2N4	Problems with batteries, brakes, paint.	Manufacturer
HYUNDAI			
4 complaints	2007 Hyundai Entourage	Both sliding doors work irregularly, sometimes they stay open, sometimes they won't open and this has been happening since the beginning of owning the car.	Manufacturer
	2007 Hyundai Entourage	Sliding rear door will not stay closed and will open with no warning.	Admin Dismissal
	2007 Hyundai Entourage	Power seats, check engine light, car vibrations/buckling, car rattling, power sliding doors malfunctioning. Multiple recalls and service department errors when repairing. Steering wheel squeaking noises. Defective keyless remotes.	Consumer
	2007 Hyundai Sonata	Thirty days out of service including: activation of check engine light accompanied by car running badly; electronic stability light activated; fuel pump replaced; oil leak; air sensor missing.	Settlement
KIA			
3 complaints	2003 Kia Sorento	Check-engine light has been on continuously and I have	Consumer

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		had an engine noise since the light first came on.	
	2006 Kia Sportage	Airbag sensor lights keep coming on, taken to dealership 9 times and fix sensor lights temporarily then comes on again.	Settlement
	2009 Kia Spectra	Transmission connector issues/gear and gas pedal problematic.	Accepted manufacturer's final repair
LANDROVER			
1 complaint	2007 Land Rover Range Rover	In the winter I am unable to control the climate control in the car. It always blows hot air forcing me to either turn it off or open a window, which causes the windows to fog up impairing my visibility.	Manufacturer
NISSAN			
3 complaints	2008 Nissan Pathfinder	There is an electrical issue which a dealer has tried to fix four times ...The stereo/display has been replaced multiple times and there have been other safety lights which have come on for no reason and the dealership is unable to diagnose.	Settlement
	2009 Nissan Altima 3.5 SL	Shimmy anywhere between 37-55 mph. Mostly 40-45 mph.	Admin Dismissal
	2009 Nissan Rogue	The vehicle vibrates badly at speeds of 55 MPH and above as if you were driving on scarified pavement.	Manufacturer
SAAB			
1 complaint	2006 Saab 9-3	Out of service 30+ days within the express warranty - multiple oil leaks, electronic issues, cooling fan problems, oil sensor issues, etc.	Dismissed
SUBARU			
1 complaint	2008 Subaru Impreza	Multiple engine repairs leading to over 30 days out of service.	Admin Dismissal
TOYOTA			
7 complaints	2006 Toyota Sienna	"Air bag malfunction" - The Toyota Sienna is on its 6th air bag malfunction for the front passenger seat.	Dismissed
	2007 Lexus IS250	1. Check engine light is on (VSC light and traction	Settlement

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		control light). 2. Loss of power, throttle is boggy, when light came on the car had immediate lag in power. 3. Rough idle.	
	2007 Toyota Tundra	There is a grinding vibration in the front-end and I am afraid something is going to seize up or break while going down the highway. ... Multiple parts have been replaced but the problem still exists so there is definitely something wrong with the front end.	Manufacturer
	2007 Toyota Tundra	Replaced front differential (twice), replaced transmission, replaced driveshaft, replaced right front axle, replacing two air pumps and one air valve in emission system.	Consumer
	2008 Toyota Tacoma	They have replaced the clutch plate 3 times when we got it back it has problems still.	Admin Dismissal
	2009 Toyota Tundra	Dome light doesn't work or fuse blows.	Admin Dismissal
	2010 Toyota Camry	Vehicle has an inherent Safety Defect. Vehicle has sudden unexpected acceleration. Vehicle received Toyota Camry's recall fix on March 2, 2010 to prevent Sudden Unexpected Acceleration.	Manufacturer
VOLKSWAGEN			
1 complaint	2006 Volkswagen Beetle	#1 - The rear hatch does not open or close properly. #2 - The heater is inoperable at anything less than 1,200 RPM.	Settlement