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**Manufacturer Summary for Demands Dated within  
 Fiscal Year 2011\***

American Honda Motor Company, Inc.	4	Winnebago Industries, Inc.	1
American Suzuki Motor Corporation	1	<b>TOTAL: 72*</b>	
Audi of America, Inc.	1		
BMW of North America, Inc.	4		
Chrysler Group LLC	15	*Ten additional Demands initiated in Fiscal Year 2010 received	
Ford Motor Company	4	disposition in FY '11 and were included in the 2010 summary report.	
General Motors Corporation	2		
General Motors LLC	19		
Harley Davidson, Inc.	1	(Motorcycles are excluded from motor vehicle definition (Section 4171(6) of 9 V.S.A.)	
Hyundai Motor America	5		
Jaguar Land Rover NA, LLC	2		
Kia Motors America, Inc.	3		
Nissan North America, Inc.	2		
Subaru of America, Inc.	2		
The Braun Corporation	2		
Thor Motor Coach, Inc.	1		
Toyota Motor Sales, U.S.A., Inc.	2		
Volvo Cars of North America	1		

<u>MANUFACTURER</u>	<u>YEAR/MAKE/MODEL</u>	<u>COMPLAINT(S)</u>	<u>DISPOSITION</u>
<u>American Honda - 4</u>	2010 Honda Accord EXL	Vibration of vehicle @ 50-55+ mph and pulling. Uncomfortable drive due to these defects.	Manufacturer
	2010 Honda Civic	Battery drains after car sits for 2 or more days unused.	Consumer
	2010 Honda Odyssey	Battery keeps dying	Settlement
	2010 Honda Pilot	Bought 2004 Pilot - loved it - 2010 vehicle has never handled properly. Drifted badly to right. After repeated efforts it still goes right among other handling characteristics - could be a real safety issue on snow & ice.	Settlement
<u>American Suzuki - 1</u>	2006 Suzuki Forenza	Engine problems - car has been in shop four times for same engine problem - 11/30/10 engine blown.	Dismissed
<u>Audi of America, Inc. - 1</u>	2007 Audi Q7	Our vehicle has had several issues, one of which is an interior water leak that has caused substantial water to enter the passenger side floor section. This leak has occurred repeatedly over the course of us owning the vehicle and has gone unresolved.	Admin Dismissal
<u>BMW of North America, Inc. - 4</u>	2006 BMW 330i	None identified.	Admin Dismissal
	2007 BMW 530 XIT	The vehicle has been out of service for over 30 days within the express warranty for repairs of: (A) I-Drive system with onboard computer, making the following functions inoperable: communications (phone, emergency SOS), climate controls, navigation...	Settlement
	2007 BMW 530XI	Right front suspension continued issue. Issue still unresolved. Dealer has replaced bolts, struts (twice), and tie rods (one twice). Issue still remains. Attempted repair 8 times...	Admin Dismissal
	2009 MINI Cooper SC	The rear trunk will spontaneously open. Thus allowing water to enter the car and exhaust fumes to fill the passenger compartment. This can happen while the car is being driven or parked without the car running. The trunk of the car has filled with water...	Manufacturer

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<u>Chrysler Group LLC - 15</u>	2007 Jeep Cherokee Laredo	Exhaust noise and rumble at certain speeds, heater fan, power windows.	Admin Dismissal
	2007 Jeep Commander	1) Major Engine Failure 2) Major software/transmission issue. 48+ days out of service.	Admin Dismissal
	2007 Jeep Commander	1) Major engine failure; 2) Software/computer failure (acceleration& transmission failure) three times; 3) heater has not worked properly since the day it was purchased.	Manufacturer
	2008 Chrysler Town & Country	Electrical system locks up; A/C has been fixed twice; directional signals, heater, windows had been non-functioning.	Consumer
	2008 Dodge Ram 2500	Check engine light keeps coming on.	Admin Dismissal
	2008 Jeep Liberty Sport	Water and wind defects: water leaks in through the roof track and has caused damage and rusting to the bolts in the interior which connect the floor and seats, carpet is damp most of the time and there is a musty odor; hardware broke.	Admin Dismissal
	2008 Jeep Liberty Sport	Water and wind defects: water leaks in through the roof's track and has caused damage and rusting to the bolts in the interior which connect the floor and seats, carpet is damp most of the time and there is a musty odor; hardware breaks.	Admin Dismissal
	2008 Jeep Wrangler	Car will not start. Car losing oil - engine replaced.	Consumer
	2008 Jeep Wrangler	Vehicle has been out for 30 days. Still has a rap in engine at start-up and now loss of power and sputters.	Consumer
	2009 Dodge Journey	The roof has a leak. 3 repairs have been tried and have been unsuccessful. The roof is still in disrepair.	Accepted manufacturer's final repair
	2010 Chrysler Sebring	Starting issues. Stalling out. Window problem (passenger side)	Admin Dismissal
	2010 Chrysler Town & Country	Electrical problems, system warning when using wipers and headlights (safety) reliability failure to start.	Settlement

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<u>Chrysler Group LLC - 15</u>	2010 Dodge Journey	My vehicle will be going in for the 7th time for a problem that has not been resolved. Often while driving engine light comes on car. Car has major power loss. Won't go faster than 40 MPH, sometimes with RPM revving to redline at just 20 miles per hour.	Consumer
	2010 Jeep Wrangler	Not identified.	Admin Dismissal
	2011 Dodge Ram 1500	Noisy when in tow/haul mode. Poor fuel mileage 12 mpg. Clunks when 4WD is engaged. Sometimes 4WD will not engage. Vibration in steering wheel.	Admin Dismissal
<u>Ford - 4</u>	2005 Ford F-250 XLT	Turbocharger.	Admin Dismissal
	2008 Ford Edge Limited	Axle seal leaking transmission fluid from seal at CV shaft, which drips onto the manifold creating a strong burning odor and some smoke.	Settlement
	2010 Ford Escape	Intermittent transmission clunking.	Admin Dismissal
	2010 Ford Explorer	Shifting problem.	Admin Dismissal
<u>General Motors Corporation - 2</u>	2007 Saturn Vue	Not identified.	Traded vehicle.
	2008 Chevrolet Colorado	To date, 7 repairs, including replacement of engine.	Settlement
<u>General Motors LLC - 19</u>	2004 Saturn Vue	The transmission has been replaced 3 times already and now it is gone again and they are refusing to fix it unless I pay the full amount of the repair.	Admin Dismissal
	2006 Buick Lucerne	There are two issues here! The starter motor will at various times stay engaged. And the second issue are unhealthy levels of an electric magnetic field inside the passenger compartment.	Manufacturer
	2007 GMC Sierra 3500	Out of service 30 days.	Admin Dismissal
	2007 Saturn Outlook	Repairs of camshaft position actuator solenoid valve, CE light w/codes P0017, P0014 and P0016, camshaft timing chain replaced, timing chain tensioners, valve cover gasket, intake gaskets, bleed cooling system, actuator screens replaced, ...	Settlement

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<u>General Motors LLC - 19</u>	2008 Buick Lacrosse	Vehicle has noticeable bouncing between 30 and 50 mph, more prominent during acceleration.	Admin Dismissal
	2008 Buick Lacrosse	The vehicle has been in the shop more than 3 times for brake problems.	Consumer
	2008 Chevrolet Aveo	Cams, timing belt, cylinder head assembly, engine mount, timing belt, spark plug blew tearing engine connection wire, spark plug casing cracked, ECM, airbag malfunction. Starter replaced, airbag malfunction.	Consumer
	2008 Chevrolet Silverado K2500HD	Constant electrical problem which eventually kills battery. Because of 1 battery system continually has electrical issues. Battery has been replaced twice. Also, numerous starts with booster cables have been required.	Accepted manufacturer's final repair
	2008 Chevrolet Suburban	The servicing dealer is incapable of repairing the power door locks in this vehicle. All locks have been repaired, some of them several times, and once again the rear driver door lock has stopped functioning. ...	Settlement
	2008 Hummer H3	Skipping, all over road, loss of power uphill, dealership cannot repair correctly, been in service many times for repairs, misdiagnosed problems.	Settlement
	2008 Saturn Outlook	None identified.	Admin Dismissal
	2009 Cadillac CTS	Driving vibration at 45 to 50 mph.	Manufacturer
	2009 Chevrolet Impala	I continue to have brake, rotor, caliper problems with this vehicle. I feel that I have been more than cooperative to have the repairs completed, but still have problems.	Admin Dismissal
	2009 Chevrolet Impala	brake issue and steering shaft front-end problem	Admin Dismissal
	2009 Chevrolet Silverado	1. Stabilitrac repair; 2. excessive smoking; 3. excessive oil consumption.	Consumer
	2009 Pontiac G6	None identified.	Admin Dismissal
	2010 Chevrolet Silverado Z71	Excessive cab wind noise from both front posts and passenger side front window; excessive air noise from passenger side rear door and window.	Settlement
	2010 Chevrolet Tahoe	The vehicle has a bad vibration at 35 mph.	Admin Dismissal

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<u>General Motors LLC - 19</u>	2010 GMC Sierra 1500	Wiring harness burnt	Settlement
<u>Harley Davidson, Inc. - 1</u>	2009 Harley Davidson FLSTF	[MOTORCYCLES ARE EXCLUDED FROM LEMON LAW COVERAGE] Bike has had vibration since Aug. 8, 2009,..We still have the same vibration and can not go over 45 miles per hour.	Admin Dismissal
<u>Hyundai - 5</u>	2007 Hyundai Sonata	Airbag light is on. They have tried 8 times to fix it. When light is on airbags are not functional. Not safe!	Manufacturer
	2007 Hyundai Sonata	As of the date of this document, the vehicle has been out of service for 140 of the 339 days since the October 2009 purchase. ... The repairs needed have consisted of: engine, transmission and air bags.	Manufacturer
	2007 Hyundai Veracruz	Vehicle is unreliable and unpredictably will not start or will have a rough start, particularly in cold temperatures. Dealer has been unable to effectively diagnose the cause.	Manufacturer
	2008 Hyundai Elantra	Front and rear-end thumping noises.	Admin Dismissal
	2010 Hyundai Elantra	The car is using excessive amount of anti-freeze - smelling.	Manufacturer
<u>Jaguar Land Rover NA, LLC - 2</u>	2010 Land Rover Range Rover	The vehicle has been out of service in excess of 30 days for various reasons. The most recent problem is with the electrical system. The vehicle has been at the dealer since 3/22/11...	Consumer
	2011 Jaguar XJL	1. Repeated failure/lock-up/unavailability of Navigation, Audio and Telephone Systems; 2. Periodic failure of side mirrors to deploy properly; failure of automatic trunk closing system; 3. Periodic failure of cruise control system & other systems.	Consumer
<u>Kia - 3</u>	2007 Kia Rio	Driver side door latch/w/lock does not work.	Consumer
	2008 Kia Sedona	Driver's (left) Passenger Sliding door does not close/latch. Currently being held closed with a bungee cord.	Consumer

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<u>Kia - 3</u>	2008 Kia Sorento	Vehicle has been out of service more than 30 days within the express warranty for repairs of 4 wheel drive. Last pick up date 6/9/11. Check Engine Light on and vehicle acts like it will stall when applying brakes for stop.	Consumer
<u>Nissan - 2</u>	2006 Nissan Titan	The transmission is leaking oil out of the back of it and the seal has been changed three times at two dealers and it still leaks as bad as the beginning.	Accepted final repair
	2010 Nissan Altima	Brakes are too sensitive. They grab the discs too fast. Front-end of vehicle "goes down" when braking at a stop. Brakes squeak when you almost come to a stop.	Consumer
<u>Subaru - 2</u>	2009 Subaru Impreza	While braking in slippery conditions ABS activates and engine revs, making it impossible to downshift to aid in deceleration.	Settlement
	2011 Subaru Outback	I bought this car specifically because it had GPS. The GPS does not work.	Accepts final repair.
<u>The Braun Corporation - 2</u>	2007 Chevrolet Uplander	Passenger slider door is inoperable (does not open and close properly)	Admin Dismissal
	2007 Chevrolet Uplander	The passenger sliding door does not close properly + alarms go off indicating that the power door didn't seal properly. It also sometimes doesn't open to the request to open. This is the ramp door which could trap the handicapped person.	Admin Dismissal
<u>Thor Motor Coach, Inc. - 1</u>	2007 Four Winds FunMover 34C	The front exhaust pipe has cracked in the same spot 4 times. It has cracked once a year since ow[n]ing my motorhome. The dealer has replaced the pipe 3 times. When the exhaust pipe cracks it makes it unsafe and almost unbearable to drive...	Settlement
<u>Toyota - 2</u>	2007 Toyota Corolla	Brake pedal began randomly going out from under foot to floor. Then brake started going to floor with only space for my toes between pedal & floor all the time. At stop brake pedal bangs on floor of car.	Manufacturer

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<u>Toyota - 2</u>	2010 Toyota Tundra	Gas pedal/acceleration issues, long delay in acceleration; inconsistent acceleration rates.	Manufacturer
<u>Volvo - 1</u>	2008 Volvo XC90	"Rental Car \$330.00; Allen's Automotive \$497.87 (repair) = \$827.87 Refund to me."	Admin Dismissal
<u>Winnebago Industries, Inc. - 1</u>	2010 Winnebago Sightseer 35J	The vehicle has been out of service, due to engine problems, three times as of this filing. The 1st out of service was 4/15/10 - 5/27/10 (33 days). The 2nd was 8/19/10 - 9/9/10 (22 days). The 3rd out of service was 10/29/10 - today's filing date 11/9/10	Settlement