

NEW MOTOR VEHICLE ARBITRATION BOARD

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Demand for Arbitration Case Activity*
Fiscal Year 2014

Decisions for Consumer	10
<ul style="list-style-type: none">➤ The \$287,478 in consumer awards ranged from \$10,400 for a 2012 Ford Fiesta to \$48,377 for a 2012 Ford F-150 Raptor.➤ The refund total includes lessor awards of \$37,719 and \$30,056.	
Decisions for Manufacturer	7
Continuance at Hearing	1**
Motions for Reconsideration	2
Superior Court Appeals	2
Settlements	20
Withdrawals (acceptance of manufacturer's final repair)	3
Administrative Dismissals (due to not meeting a jurisdictional provision)	11
Total Number of Case Activity	<u>56</u>

* Included are:

- Six Demands filed in Fiscal Year '13 reaching resolution in FY '14;
- Eight Demands filed in Fiscal Year '14 attaining disposition in FY '15; and

** The case continued at hearing is included within settlements.