

State of Vermont

NEW MOTOR VEHICLE ARBITRATION BOARD

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Demand for Motor Vehicle Arbitration Case Activity
Fiscal Year 2019

Decisions for Consumer 8

- ❖ The \$304,026.18 in awards range from a \$7,071.47 refund for a 2016 Jeep Cherokee to a \$117,744.75 refund for a 2017 Land Rover Range Rover SC.
 - The refund sum includes two lessor assignee awards totaling \$16,578.25.

Decisions for Manufacturer 5

Settlements 24

Administrative Dismissals 10

Case Withdrawals by Consumer 1

Total Case Activity: 48

Manufacturer Summary for Fiscal Year 2019

- American Honda – 2
- BMW – 1
- FCA US LLC – 9
- Kia – 2
- Ford – 16
- General Motors – 10
- Jaguar/Land Rover – 1
- Nissan of North America – 1
- Subaru – 3
- Toyota – 2
- Volkswagen – 1